

# The Loop Newsletter

## 12 April 2024



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**For  
Action**

**Important messages that  
require action**

## NRS Long Service Awards

Colleagues,

One of my personal and also NRS highlights of the year is marking the momentous achievement of long standing careers forged in Glasgow City Council with our Long Service Awards programme.

37 colleagues have received a certificate marking 40 years and 42 colleagues have received a certificate marking 30 years' service. Both these figures are a tremendous milestone and behind these years of service are many stories, friendships and a dedication to public service and to the citizens and visitors of Glasgow.

To those colleagues who have received recognition, on behalf of your colleagues, Glasgow City Council and our citizens, thank you for your service.

George



## Help us get our new council website ready to go live

Our new council website will be going live on Wednesday 8 May 2024 and we need all information owners to review their sections before this date.

The new website will provide a better user experience with improved functionality and key designed sections. We have worked with the Royal National Institute for the Blind to help develop an accessible site that complies with accessibility legislation for public sector bodies meaning it can be accessed by as many people as possible. The site is also fully responsive, providing a better user experience across mobile devices.

Our new homepage features separate sections for residents and businesses – to help them find the right information quickly and easily. This improved design works alongside a powerful website search function to provide search results more efficiently.

### Action

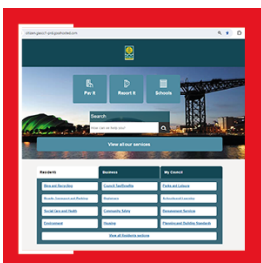
In preparation for the switch over we now need all owners of existing web pages to review their content on the current 'work in progress' website and make sure that it is accurate and up to date before it is published on the live site.

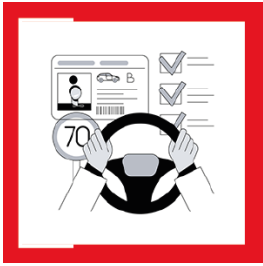
All pages and online forms from the old website have been copied over to this new 'work in progress' website. If there is information on the council website about a service that you or your team provide, please review the new 'work in progress' website and make sure the information has been copied over correctly and is still accurate.

View the 'work in progress site' [here](#).

### Changes

If you need to make changes to your content before the new website is published and made live please contact [Victoria Kelly](#) or [Manju Marwaha](#) to get this updated as soon as possible and before Wednesday 8 May 2024.





## Driver CPC Attendance Reminder

Drivers in scope to obtain their 35 hours of periodic training have until September 2024 to complete it. To check your Driver CPC training record please visit the Driver and [Vehicle Standards Agency website](#).

If a driver is caught driving without their Driver Qualification Card, both driver and operator face fines of up to £1000. The driver will also be suspended from driving commercially until training is complete and this may result in a reduction in the driving workforce and operations adversely affected.

Managers and Supervisors are working with drivers to ensure that all staff have completed the required training ahead of September 2024. If you require any further information, please speak to your line manager.

## Information Security Course - GOLD Course

Each year, all staff are required to take our Information Security Course to understand their role and responsibilities when handling and sharing information to help protect our buildings, staff, data and citizens.

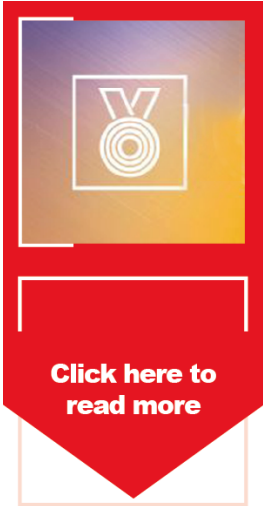
This year's course was launched at the start of January with a [Managers' Briefing](#), uptake in each Service area is being monitored.

### Taking the course

- Please remember that this is a **mandatory course**, and it must be taken by all staff to comply with core IT policies
- The easiest way to take the course is on GOLD as it will automatically record that it has been completed and will appear in your learning log
- GOLD can also be accessed from any device with an internet connection with your login details
- You can take the course on GOLD [here](#)
- If you don't have access to GOLD, then please speak to your manager for an [alternative format](#) and details on how to record that you have taken it.

Thank you to all staff who have taken the course so far

More information at [Glasgow Intranet - Staff Security Messages and Annual Information Security Course](#).



## Bribery Awareness - GOLD Course

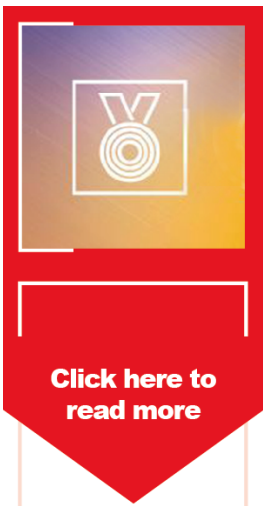
The Bribery Act 2010 creates four categories of offences:

- Offering, promising or giving a bribe to another person
- Requesting, agreeing to receive or accepting a bribe from another person
- Bribing a foreign public official
- The corporate offence of failing to prevent bribery

Penalties under the Act may include unlimited fines and/or imprisonment for a maximum of ten years, depending on the circumstances of each individual case.

It is vital that all NRS employees understand both their individual and collective obligations under the Act. It is also important for staff to be aware of the correct procedures for accepting or declining gifts and hospitality, as well as their duty to declare potential conflicts between any external interests and council business.

**It is essential all PC Facing staff complete the GOLD Course entitled The Bribery Act 2010 by Friday 19 April 2024.**



## Reception Closures at Exchange House

We can currently give notice of the following reception closures within Exchange House:

- Friday 12 April 2024
- Monday 15 April 2024
- Tuesday 16 April 2024
- Friday 19 April 2024

The above information is subject to change. Apologies for any inconvenience caused during this time.





Click here to read more

## Managers' Briefings

The following Managers' Briefings have been issued in the last fortnight. A full list of past briefings is available on the intranet using the button on the left.

- Important family friendly legislation changes

## For Information

## Service News and Corporate Updates that might affect you

### Walking and Wheeling Festival Coming to Glasgow

The Glasgow Walking and Wheeling Festival which celebrates walking and wheeling and promotes active travel will take place at Glasgow Green on 11 May 2024.

The free festival will have a range of activities for families and people of all ages, including health walks around Glasgow Green, outdoor games, free bike repairs, taster sessions for adapted bikes, free health check ups, music, face painting, arts and crafts, with the council's Avenues team available to provide updates on the development of these city centre public realm projects.

Wheeling can be defined as anything from cycling to using a wheelchair or pushing a pram or buggy.

People can drop into the Festival between 11am until 3pm on 11 May. In the two weeks after the main event, the Festival will continue with theme walks across the city, including history and heritage strolls, a teddy bear's picnic for young children and longer hikes, booking is also required.

Local artists Walker and Bromwich have been working with local schools and communities to prepare a Festival Procession.

Information on the Festival is available at: [Walking and Wheeling Festival \(arcgis.com\)](https://www.arcgis.com).

The Glasgow Walking and Wheeling Festival is being organised by the Glasgow Avenues Programme in partnership with Glasgow Life, Sustrans and is supported by a number of organisations who are volunteering to deliver the event.



## NRS People

Supporting your health and wellbeing and wellness at work as well as learning and personal development



### Meet Your Colleagues with 40 years service

Derek Walker, Works Manager within Neighbourhoods, Regeneration and Sustainability

How long have you worked for the council?

41 years, I started on 1 August 1983, seems like yesterday.

What do you do in your role?

My role is to ensure the efficient and scheduled collection of all refuse streams within the northeast of the city, with the exception of the Glass Recycling service for which I have a citywide remit. I am also

responsible for managing 140 members of staff. I am supported by my own staff and colleagues from other parts of NRS to ensure this all happens when it is supposed to. We are currently based in a temporary premises whilst our new facility is being constructed and I am looking forward to moving into a brand new facility when construction is complete.

#### What is your favourite part of your role?

Being able to resolve customers concerns and being part of the team that delivers an essential service to everyone who lives in, works in and visits Glasgow.

#### What are the biggest challenges within your role?

Managing customer expectations is an ongoing challenge, one I'm sure isn't unique to NRS Refuse. I am looking forward to reaping the benefits of the introduction and expansion of the On Street Bin Hubs throughout the city. This has brought a reduction in manual handling and increased efficiency from within our existing resources.

myjobscotland

Click here to  
read more

## Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button to the left to go through to the job adverts.

- GLA11739 - Project Officer (HMO)
- GLA11745 - Project Officer
- GLA11743 - Bereavement and Environmental Services Technician
- GLA11744 - LES Operative 3
- GLA11735 - Assistant Manager (Landscape Design) (Re-advertisement)
- GLA11766 - Commercial Waste Enforcement Officer
- GLA11770 - LES Driver 2 (Term Time)
- GLA11767 - Project Officer (Affordable Warmth) (Re-advertisement)

## General Interest

## What other teams do and events and activities that you can join

### Kiltwalk

Following last year's successful fundraising, John Foster (NRS City Centre Regeneration) will again be taking part in this year's Glasgow Kiltwalk on Sunday 28 April to raise funds for Street Change Glasgow, an initiative managed by Simon Community Scotland as part of GCC's Begging Strategy which helps combat the causes and effects of begging, rough sleeping, and homelessness.

John will be participating in the Mighty Stride, a 23 mile journey starting in Glasgow Green and finishing in Balloch, Loch Lomond. Anyone wishing to donate and support this initiative can do so via the project's [Just Giving page](#):

Further information about [Street Change Glasgow](#), and the [Glasgow Begging Strategy](#) within the links.

## Contact Us

**If you have any information you would like to share through this fortnightly email, please click here to contact the NRS Promotions and Engagement Team**

