



# Glasgow Communities Fund



## Mid Point Review Results

2023-24

Following consultation with the **220** organisations funded from the Glasgow Communities Fund (GCF), the Council introduced a Mid-Point Review to the GCF Performance Monitoring Framework.

The **Mid-Point Review** requires funded organisations to provide key progress data on the **first six months** of their funding year. This data provides the Council with a **'temperature check'** on the GCF and helps identify where any potential support and/or early monitoring interventions are required.

We issued the Mid Point Review in October 2023 and received **100%** return rate. Set out below are some highlights from the monitoring data:

**\* Highlights**  
within the first six months

**88%**  
of projects had the necessary **infrastructure** in place

**70%**  
of organisations were **delivering** up to 100% of their programme

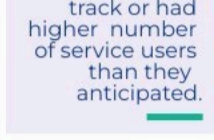
**181,944**  
**service users** engaged within the first 6 months

**70%**  
of organisations had secured up to 75% or more **match funding**

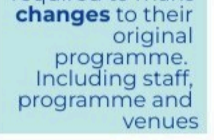
**91%**  
of organisations pay staff at or above the **Real Living Wage** rate

## 1 Progress

We asked GCF projects about progress with their programme infrastructure and how much of their programme had been delivered so far:

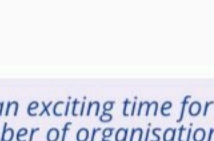


**88%** of projects had the necessary infrastructure in place eg staff, venue, equipment



**87%** of projects were delivering over 50% of their programme

**88%** of projects were on track or had higher number of service users than they anticipated.



Some organisations required to make **changes** to their original programme. Including staff, programme and venues



*"This has been an exciting time for our organisation. We have made links with a number of organisations throughout Glasgow and a great deal of interest has been shown in all aspects of the services we deliver"*

## 2 Finance

We asked how successful projects had been in securing match funding to help them deliver their services



*"Without doubt, securing investment from Glasgow City Council helped us attract additional funding and in particular 3-year funding from National Lottery to help fund our first time ever two full time posts"*

## 3 Capacity Building Support

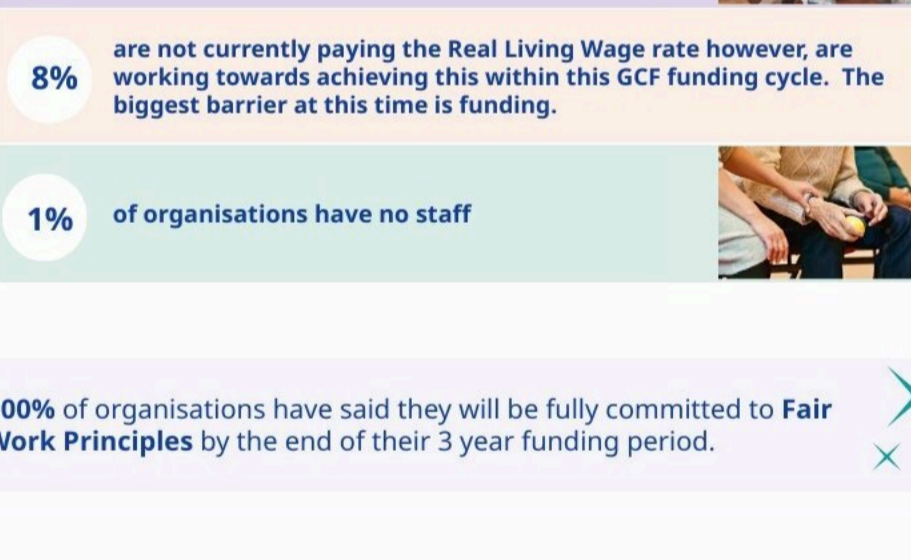
We asked projects if they had accessed capacity building support from our partners during the first six months. We then asked what type of support they had accessed or intended to access:



*"We have already sought and received expert advice on different forms of fundraising and income generation."*

## 4 Fair Work Principles

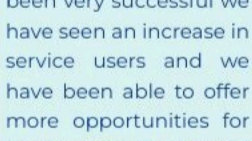
We asked organisations if they paid their staff at the **Real Living Wage** rate or above:



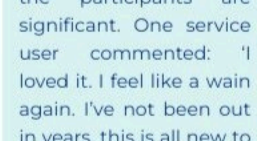
**100%** of organisations have said they will be fully committed to **Fair Work Principles** by the end of their 3 year funding period.

## 5 Impact

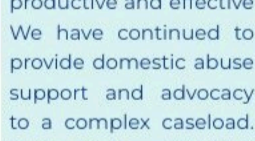
We asked organisations to tell us about some of the impacts of the first six months of their GCF funded programme:



"The first six months of our programme have been very successful we have seen an increase in service users and we have been able to offer more opportunities for local people. Our service users have reported that they love utilising their local community hall"



"The Impacts on the health and wellbeing of the participants are significant. One service user commented: 'I loved it. I feel like a wain again. I've not been out in years, this is all new to me. I'm bad with anxiety. Take me all my time to get out the door. That's me, I'm out and about and I'm staying out and about. For my granddaughter."



"The first 6 months of the GCF has been very productive and effective We have continued to provide domestic abuse support and advocacy to a complex caseload. Partnership working ensures the best outcomes for the families we support"

## \* Case Studies



Mrs A was referred to us through the dementia café (which her son discovered through his visits to his AA meetings). Mrs A has very light dementia symptoms, but it has made her fearful to start conversations in case she repeats herself. Her son told us she used to be a very outgoing person. She told us "The streets around my house are a rabbit warren, I can never find my way out". We have Mrs A booked on to our club transport bus every Wednesday. She says she loves to see the bus pull up outside the door.

Because of her dementia, Mrs A requires a few phone calls in the morning to remind her it is Wednesday and when the bus is arriving, but staff are happy to do this. Mrs A needed no encouragement to come on her own, she is a strong willed and independent person.

To promote her independence further, there is a public transport bus from our centre to Mrs A's favourite shops in Clydebank. After much discussion, Mrs A no longer needs to the club bus home, instead our staff walk with her out to the bus stop and she gets public transport to Clydebank to meet a friend or her son, who are on a roster so some one is always meeting her off the bus. The staff contact Mrs A son to inform him when she is on the bus so he can coordinate at the other end. Mrs A is so delighted to have rediscovered this level of freedom.

B is a 30 year old, single mother of 3. She has a son C, aged 15 years, a 7 year old son, D and a 5 year old daughter, E. D has a diagnosis of Autism and ADHD and spends half of his school day in the LCR unit in school. He often displays quite challenging behaviour and becomes really agitated, upset and angry. The smallest issue can trigger D and cause him to become frustrated and quite aggressive. Mum suffers from severe anxiety and depression and often finds it very difficult to cope with D. B has been attending one-to-one sessions with F (FSW) as she is too anxious as yet to attend any group sessions. B was given Aldi vouchers to help out with shopping.



She told me "If those vouchers could not have come at a better time. D usually has school meals which saves me so much money but has decided lately he doesn't like them now so I have to give him a packed lunch. I am not due my money until the 20th September, so the vouchers let me buy in lots of stuff for his lunches"

"I didn't have any money to buy packed lunch and he got so angry, last week was so difficult with him. He's much better now though that I have plenty of things in, for his lunches to do until I get paid, thank you so much, you're a lifesaver"

## \* Testimonials

*"Thank you for guiding me through the darkness so that I can see a future. The past few months have been such a transformation for me as I am no longer invisible in the eyes of others"*

*"I was using drink and drugs, and self harming nearly every week. Music replaced that as a way to cope. I channel my anger and emotion into writing a song. The other day I felt like self harming for the first time in ages, but I reached for my pen instead"*

*"Have had great support and advice to help us as a family after being homeless and also with daughters disability its been great for her. Project I gave us hope"*

The 2023/24 Annual Monitoring Report for GCF will be available later this year as part of the Performance Management Framework. In the meantime, the grants team have reviewed all MPRs, contacted or visited projects where issues have been reported to us, linked in with Capacity Building partners and continue to provide support to organisations that deliver services on behalf of the city.

