

PEOPLE  
MAKE  
GLASGOW  
HOME



PRIVATE

# LANDLORDS & AGENTS

SAVE TIME  
GO ONLINE  
[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

## Welcome to the Summer 2021 newsletter

We are now all working in a different way due to COVID-19. This newsletter provides you with changes in the private rented sector and information that you should be aware of as a landlord and or letting agent.

Scottish Government – latest information for Landlords and Letting Agents	2
Private Rented Sector Housing and Welfare Team (Hub) – Tenancy Sustainment	2
Universal Credit – landlords you can apply for direct payments	2
Landlord Pandemic Impact Study – Have your say	3
Tenant-led Housing Commission	3
Short term lets – Revised Consultation	4
Property Condition and Tenancy Management – mandatory requirement	4
Ending a tenancy	4
Digital Connectivity in the Private Rented Sector	4



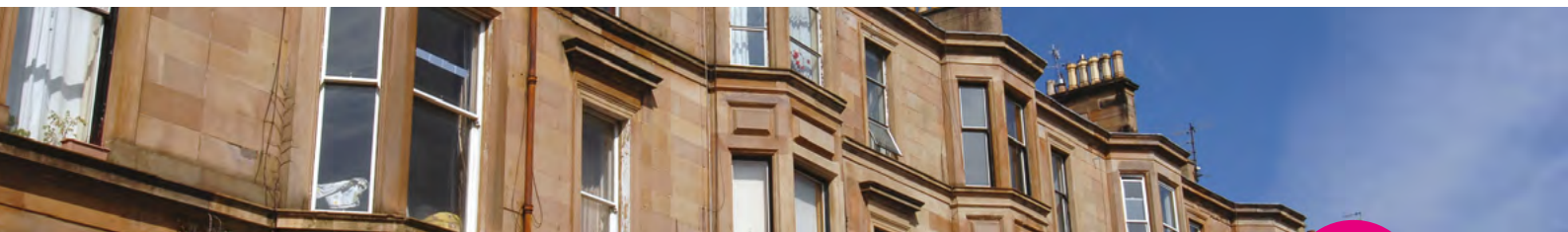


## Scottish Government updates

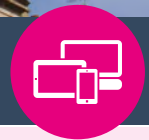


Get the latest updates from the **Scottish Government website** which provides advice for Private Landlords and Letting agents.

As restrictions change this website will be update. You should check the website regularly for updates.



## Does your tenant need support?



The Private Rented Sector, Housing and Welfare Team (Hub) in Glasgow City Council's Housing and Regeneration Services, supports families living in the Private Rented Sector, affected by poverty and welfare reform.

Our main aim is to prevent homelessness so if tenants are at risk of losing their home we can offer support to help them to sustain their current tenancy or offer advice to pursue other housing options.

We may also be able to help with the difficult financial position many private rented sector tenants find themselves in and link people in with other services who can help if required.

If you have any questions for this service please email  
**[PrivateRentedSectorHub@glasgow.gov.uk](mailto:PrivateRentedSectorHub@glasgow.gov.uk)**

## Universal Credit - Landlords you can apply for direct payments



You can use this service if you're a landlord and your tenant is getting Universal Credit.

You can apply for the following to be paid directly from their monthly payment:

- ★ Regular monthly rent
- ★ Rent Arrears

Get more information [here](#)





## Survey - How has COVID-19 affected landlords



### LANDLORD PANDEMIC IMPACT STUDY

The University of Glasgow is carrying out research funded by UKRI (UK Research and Innovation) to understand how the COVID-19 pandemic has affected landlords.

Please take some time to complete **the survey**.



## Tenant-led Housing Commission



In December 2020, Glasgow City Council resolved to set up a tenant-led housing commission to look at the private rented sector and make recommendations for reforms to improve affordability.

Tenant Information Services (TIS) are helping the Council to set-up the Commission and will provide ongoing support.

The Commission will have a Board with 15 members, including tenants and organisations with experience and expertise working with private rented sector tenants.

The Commission aims to be inclusive and gather evidence from across Glasgow's private sector. It is vital that the views and experience of Glasgow's private sector landlords are included.

The Commission will determine how it will gather these views, which may include a survey or an invitation to submit evidence.

Further information on the Commission is available online at: <http://tis.org.uk/tis-gcc-tenant-led-housing-commission-glasgow/>

If you have any questions or would like to register an interest in sharing your views and experience, please email [housingstrategy@glasgow.gov.uk](mailto:housingstrategy@glasgow.gov.uk)







## Short Term Lets Consultation – Revised Licensing Order



The Scottish Government would welcome views on a revised Licensing Order and draft Business and Regulatory Impact Assessment until Friday 13 August 2021.

Draft guidance for hosts and operators, licensing and planning authorities, letting agencies and platforms has been published to accompany the consultation.

Click on the [link](#) for more information.

## Property Condition and Tenancy Management mandatory requirements



At the commencement of a tenancy and throughout the period of any tenancy, your property must meet certain physical standards and the management of the tenancy must also meet acceptable standards.

Please click on the easy to read guide – [Registration Requirements](#) to ensure you are meeting the required standards.

It should be noted that the responsibilities placed on landlords have not been suspended by the Scottish Government. Landlords must therefore continue to take steps to maintain their properties to meet acceptable standards and ensure the tenancy is properly managed.

## Ending a Tenancy - Do you know what to do?



When you want to end a tenancy, you must do it legally. Your tenants are protected by the law against harassment and unlawful eviction, so if you (or a letting agent acting on your behalf) do not follow the correct steps they may take court action.

Click [Scottish Government guidance](#) and the [pre action requirements](#) when seeking repossession of a private rented house.

## Digital connectivity in the private rented sector



We are interested to hear your views, as private landlords, on digital connectivity and technology in the private rented sector in Glasgow and would be grateful if you could [complete this short survey](#). We are currently developing a Digital Housing Strategy and part of this includes looking at ways of increasing digital connectivity. Having a good quality internet connection has become an increasingly important part of everyday life with a range of services being offered online. Technology such as Internet of Things sensors, which can measure the temperature, humidity and CO2 levels in a property.

We are very interested in receiving your views on these topics. Feedback will assist in developing our Digital Housing Strategy and assist in exploring scope for improving digital connectivity and use of technology in the private rented sector.

