**MAT STANDARDS IMPLEMENTATION PLAN**

This MAT Standards Implementation Plan has been produced to set out actions being taken in the Integration Authority area:

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| (*Integration Authority Area)*  Glasgow City |

The lead officer/postholder nominated to ensure delivery of this Implementation Plan is:

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| Name | Position/Job Title |
| Susanne Millar | Chief Officer, GCHSCP |

This Plan is intended to ensure that services in the Integration Authority area are meeting the standards and the respective criteria for each standard as set out in the Drug Deaths Taskforce report: [Medication Assisted Treatment standards: access, choice, support](https://www.gov.scot/publications/medication-assisted-treatment-mat-standards-scotland-access-choice-support/) published in May 2021.

This Plan has been developed by partners and has taken account of the voices of lived and living experience. The Governance arrangements for local oversight of progress against this Plan, including the role of lived and living experience in this is as follows:

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| *(Summary of governance arrangements for local oversight)*  The schematic diagram below illustrates the Glasgow City ADP sub group structure and the MAT Implementation Governance structure.    The Glasgow City MAT Standards implementation Steering Group reports to the ADP Executive and includes members representing Prison Health Care, Police Custody Health Care, Complex Needs Team, Justice services, the Advocacy project, the LLE Reference groups, front facing GADRS staff, pharmacy services, commissioning and residential services .  Membership of all groups outlined in the ADP structure includes people with lived experience and the Lived and Living Experience Reference groups (Mixed, Women and Families) are consulted on strategic planning, investment and development and feed directly in to the ADP Strategic Group and Glasgow Alcohol and Drug Service Senior Management Team.    A Boardwide Implementation Steering Group (ISG) has been established to ensure a co-ordinated approach to implementation, and to oversee development of an Implementation Plan to include strategic Boardwide actions needed to implement the 10 standards, a financial framework, and progress monitoring requirements. The ISG is chaired by the Associate Medical Director for ADRS, and receives progress reports from each HSCP area, the Boardwide MAT Substitute Prescribing Management Group (SPMG) and the Boardwide Psychological Therapies Group. The ISG has developed a Risk Register to highlight the areas of risk which are shared across all areas and the mitigations in place.    A Boardwide ADP Forum has also been established to share learning and effective practice, and ensure consistency as far as is practical across GGC. |

This Plan has been signed off on behalf of the delivery partners by:

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| Name | Position | Delivery Partner | Date signed: 29.9.22 |
| Susanne Millar | Chief Officer | Glasgow City HSCP |  |
| Jacqueline Kerr | ADP Chair and ACO, Adult Services and ADP Chair | Glasgow City ADP |  |
| Jane Grant | Chief Executive | NHS Greater Glasgow and Clyde |  |
| Annemarie O’Donnell | Chief Executive | Glasgow City Council | Text  Description automatically generated |

**Summary of local concerns and challenges**

This plan has been updated based on our knowledge at September 2022 regarding the evidence required to demonstrate implementation of the MAT standards. We understand that the MIST data requirements are being finalised currently and will be shared with ADPs in November 2022.

As a result of the delay in confirmed funding for the project management posts for Glasgow City, there has been no additional support or capacity to progress the development of recording/evidence systems as we would have hoped. The priority has been the delivery of the improved standards of care.

The NHS GGC MAT Implementation Steering Group Risk Register is below.

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| **Title** | **Description** | **Responsible person** | **Impact** | **Controls in place** |
| Funding to increase resources including service staffing and Project management / Data Analysis support approved for 2022/23 | Confirmation from Scottish Government recurring funding for posts required to support implementation of MAT standards was only received in July 2022, and only confirmed for current year. This has resulted in delays to the recruitment process. | Scottish Government/Jackie Kerr, GCADP Chair, ACO Adults and NW, GCHSCP | Significant delay to full implementation of MAT standards. | Some posts recruitment overseen by NHS Greater Glasgow & Clyde in order to allow for posts to proceed to recruitment; adaptation of key performance indicators to acknowledge impact on service delivery; escalation to PHS and MIST Team. |
| Recruitment challenges | Competing with other local HSCPs; salary scales; recruitment and induction processes. | Kelda Gaffney, Head of Adult Service, Specialist Mental Health and ADRS | Delay to full implementation of MAT standards. | Development of HSCP communication strategy to promote innovative practice; development of HSCP workforce development plan. |
| Workforce training | Ability to source appropriate training. | Tracy Stafford, Professional Nurse lead, ADRS and Tricia Mooney, Lead Professional for Psychology, ADRS | Delay to full implementation of MAT standards. | Implementation of HSCP workforce development plan; Utilisation of available training programmes and tools via national organisations. |
| Data and reporting | Limited ability to extract data required for regular reporting from patient management systems (i.e. DAISy), meaning that reporting to MIST and baseline data collection has limitations; some reporting aspects only able to be done in manual way | Kelda Gaffney, Head of Adult Service, Specialist Mental Health and ADRS; HSCP Business Development and eHealth | Reporting on MAT delivery has limitations, and cannot be delivered in way described by MIST | Escalation of challenges with data extraction from DAISy escalated MIST; development of reporting frameworks using proxy measures. |
| Electronic prescribing to pharmacy | Electronic prescribing not in place in some areas, where clinicians work (and will be prescribing) across sites. | Mary Clare Madden , Lead Pharmacist, ADRS | Delay in implementation of MAT Standards 1 and 2. | Pilot underway to scope electronic prescribing in ADRS in GGC |
| Shared care arrangements | National guidance and Scottish Government support required to support local delivery of MAT Standard 7. Potential legal challenges and reputational risks linked to concerns around equity of access. | Scottish Government Drug Policy Team | Significant delay to full implementation of MAT standards. | Escalated to MIST and Scottish Government through PSDs and meetings with MIST team. |
| MIST evidence requirements to achieve green status | As at September 2022 MIST are working on the data requirements to evidence implementation of MAT 1-5. MIST plan to share final requirement in Nov 22. | Public Health Scotland, MAT Implementation Support Team (MIST) | Systems may not be available to deliver the evidence of delivery of MAT 1-5 by April 23. | Attendance at weekly national MIST meetings. Local engagement with MIST regarding our current recording systems. Local leads engaged in national work to advise MIST. |

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| **MAT Standard 1** | **All people accessing services have the option to start MAT from the same day of presentation.** | This means that instead of waiting for days, weeks or months to get on a medication like methadone or buprenorphine, a person with opioid dependence can have the choice to begin medication on the day they ask for help. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 1** | | | **Timescales to complete** |
| **Provision for accessible community based same day prescribing across the whole of Glasgow City**   * Scale up provision of current same day prescribing in Glasgow Alcohol and Drug Recovery Services (GADRS) by increasing staff capacity and establishing new GADRS Access teams   + Increased staffing in GADRS allows assertive outreach and assessment   + Recruitment of front facing staff for GADRS is underway * Medical and prescribing staff is available during service hours across the city * The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT * As at Oct 2022, the following posts had gone out to advertisement and interviews will be held in the coming weeks:   3x Social Care Team Leaders  6x Qualified Social Workers  5x Social Care Staff  4x Band 6 Nurses  6x Band 5 Nurses (funded by HSCP core budget not National Mission funding)  1.5x Independent Prescribers agreed but not yet out to advert.   * As at Nov 2022, 6 x QSWs, 5 x SCWs and 3 x TLs have been appointed | | | **April 2023** |
| **Conduct mapping of MAT standard 1 in Glasgow City justice settings and initiate systems to implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway * The ADP recovery subgroup has developed a prison to recovery pathway to ensure people being liberated from prison have access to a wide range of recovery supports in the community, including supporting people to transfer on to MAT in the community. | | | **April 2025** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * The GADRS operational guidance has recently been updated to include a variety of referral options which offer no barrier access. * The standing operating procedure is being updated to support safe initiation of same day opioid substitution therapy. * There is a non-medical prescriber policy, which provides a competency framework under which to deliver treatment and care. * The ADP has supported the LLE Reference groups and the Staff Reference Groups to develop Glasgow City MAT Briefings | | | **Complete** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Glasgow conducts a manual quarterly audit of MAT standard 1 that will demonstrate implementation of MAT 1      * The manual audit is a labour intensive, time consuming exercise. Longer term, colleagues in Business Development are supporting work to adapt existing systems to provide some of this information electronically.   + The delay in confirmation of 2 year funding for the Project Manager post has meant that recruitment has only recently progressed and is very challenging. Project manager posts are out to advert for the third time. Once recruited, the project manager will support this work. | | | **April 2023** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users, staff and families across the city. | | | **April 2023** |

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| **MAT Standard 2** | **All people are supported to make an informed choice on what medication to use for MAT and the appropriate dose.** | People will decide which medication they would like to be prescribed and the most suitable dose options after a discussion with their worker about the effects and side-effects. People will be able to change their decision as circumstances change. There should also be a discussion about dispensing arrangements and this should be reviewed regularly. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 2** | | | **Timescales to complete** |
| **Provision of long-acting injectable buprenorphine to all clients receiving MAT who wish it**   * Data indicate the continued increasing trend in uptake of long-acting injectable buprenorphine. | | | **Complete** |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT. The peer workers support individuals in their choice of treatments available in GADRS. | | | **Complete** |
| Additional investment in our residential services has increased capacity in the   * Stabilisation residential service * Crossreach Abstinence residential rehab service * Phoenix Abstinence residential rehab service   The pathway into these services can be found here <https://www.glasgow.gov.uk/CHttpHandler.ashx?id=57877&p=0>  The Corra funded WAWY Pre and post Rehab support service works with individuals to support them safely into and out of residential services | | | **Complete** |
| **Conduct mapping of MAT standard 2 in Glasgow city justice settings and initiate systems to implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway * The roll out of Buvidal prescribing in Glasgow’s prison estate is underway | | | **April 2025** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * Clinical guidelines are in place for MAT and have been updated to include long-acting injectable buprenorphine. * There is a named person standard operating procedure to allow initiation via community pharmacy prescription * The ADP has supported the LLE Reference groups and the Staff Reference Groups to develop Glasgow City MAT Briefings | | | **April 2023** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Data indicate the continued increasing trend in uptake of long-acting injectable buprenorphine. * Data on residential placements is currently submitted to PHS quarterly | | | **Complete** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. * Training Needs Analysis of GADRS staff completed and individual staff and managers completing PDP for identified training needs. This has informed the wider service induction and on-going learning, education and development planning for a range of disciplines. | | | **April 2023** |

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| **MAT Standard 3** | **All people at high risk of drug-related harm are proactively identified and offered support to commence or continue MAT.** | If a person is thought to be at high risk because of their drug use, then workers from substance use services will contact the person and offer support including MAT. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 3** | | | **Timescales to complete** |
| The citywide Crisis Outreach Service receives referrals from the Scottish Ambulance Service for all non-fatal overdoses in the city   * full recruitment and data sharing issues now resolved * providing assertive support for those identified at greatest risk of drug harms and drd, 7 days a week and out of hours * ‘stickability’ until engaged or reengaged in treatment * referral pathways developed with partners where significant risk is identified including, Police Scotland, prisons, residential rehabs | | | **Complete** |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **Complete** |
| **Conduct mapping of MAT standard 3 in Glasgow City justice settings and initiate systems to implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway * The Crisis Outreach service has established pathways with prison healthcare and police custody to engage with individuals at significant risk of drug related death | | | **April 2025** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * There are documented pathways and procedures to identify and follow up high-risk cases to offer same day assessment and link to ADRS teams for same day treatment. * Documentation is in place to support information sharing agreements between the GCC, Police Scotland, NHS Greater Glasgow and Clyde custodial settings and third sector partners | | | **Complete** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Numerical data for the first year evidences rapid engagement of those at greatest risk of drug related death | | | **Complete** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. | | | **April 2023** |

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| **MAT Standard 4** | **All people are offered evidence-based harm reduction at the point of MAT delivery.** | While a person is in treatment and prescribed medication, they are still able to access harm reduction services – for example, needles and syringes, BBV testing, injecting risk assessments, wound care and naloxone.  They would be able to receive these from a range of providers including their treatment service, and this would not affect their treatment or prescription. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 4** | | | **Timescales to complete** |
| GADRS is in the process of recruitment to ensure sufficient resources to provide the 4 core harm reduction interventions at all points of MAT delivery.   * As at Oct 2022, the following posts had gone out to advertisement and interviews will be held in the coming weeks:   3x Social Care Team Leaders  6x Qualified Social Workers  5x Social Care Staff  4x Band 6 Nurses  6x Band 5 Nurses (funded by HSCP core budget not National Mission funding)  1.5x Independent Prescribers agreed but not yet out to advert   * As at Nov 2022, 6 x QSWs, 5 x SCWs and 3 x TLs have been appointed   GADRS Access teams will deliver the four core HR interventions at all points of contact, with the development of and outreach HR model.  GADRS also offer advice and care within the scope of their practice along with onward specialist referral to ensure service users receive the best possible care and treatment in regard to wound care and sexual health.  Introduction of a Board-wide IEP and Foil provision scheme as a key component of harm reduction in the community teams and will ensure all injecting equipment is provided at the point of MAT delivery and recorded on NEO. | | | **April 2023** |
| The roll out of WAND by TPS/Corra (incentivised harm reduction pilot delivering Wound care, Assessment of injecting risk, Naloxone and BBV testing) across the city will   * improve access to harm reduction interventions in our localities * attract pwid who are not yet engaged in treatment and care * improve pathways from HR into MAT. | | | **December 2022** |
| The We See You Project, Simon Community/Corra provides city centre harm reduction and early recovery support | | | **Complete** |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services, MAT and delivers harm reduction at the point of contact | | | **Complete** |
| The cocaine toolkit is a harm reduction focused set of interventions which have been specifically developed to help identify cocaine use, associated harms and potential treatment options within our target populations. This will be available to all GADRS staff to support their harm reduction work. | | | **April 2023** |
| **Conduct mapping of MAT standard 4 in Glasgow City justice settings and initiate systems to implement MAT standards across the local pathways that link prison, police custody and the community.**   * Glasgow City ADP funds a prison harm reduction team delivering harm reduction support across the GGC prison estate * Mapping across prison healthcare and police custody suites is underway | | | **April 2025** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * Documented procedures for the provision of harm reduction interventions at the site of MAT delivery are currently being updated | | | **April 2023** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * NEO data evidences that HR interventions in the city are increasing * WAND data from the city centre pilot evidences the number of HR interventions being delivered | | | **April 2023** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. * Glasgow ADP supports the City Centre Engagement Group, a forum for those people still using drugs to contribute to planning and policy decisions in alcohol and drugs | | | **January 2023** |

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| **MAT Standard 5** | **All people will receive support to remain in treatment for as long as requested.** | A person is given support to stay in treatment for as long as they like and at key transition times such as leaving hospital or prison. People are not put out of treatment. There should be no unplanned discharges. When people do wish to leave treatment they can discuss this with the service, and the service will provide support to ensure people leave treatment safely.  Treatment services value the treatment they provide to all the people who are in their care. People will be supported to stay in treatment especially at times when things are difficult for them. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 5** | | | **Timescales to complete** |
| **Continue to develop models to retain people in services for as long as they request by continued support of models of care, creating further capacity and share the learning nationally**   * A workforce plan is being developed following a GADRS review. This will improve the flow of people across multidisciplinary and cross-sectoral teams, employ a variety of strategies to manage caseloads and appointment systems, and will include monitoring of service improvement plans * Recruitment of front facing staff for GADRS is underway to allow the development of pathways to support an extensive assertive outreach model for our care and treatment services, ensuring support is available to help service users remain engaged in treatment for as long as requested * As at Oct 2022, the following posts have gone out to advertisement and interviews will be held in the coming weeks:   + 3x Social Care Team Leaders   + 6x Qualified Social Workers   + 5x Social Care Staff   + 4x Band 6 Nurses   + 6x Band 5 Nurses (funded by HSCP core budget not National Mission funding)   + 1.5x Independent Prescribers agreed but not yet out to advert.      * As at Nov 2022, 6 x QSWs, 5 x SCWs and 3 xTLs have been appointed * The citywide Crisis Outreach Service receives referrals from the Scottish Ambulance Service for all non-fatal overdoses in the city   + full recruitment and data sharing issues now resolved   + providing assertive support for those identified at greatest risk of drug harms and drd, 7 days a week and out of hours   + ‘stickability’ until engaged or reengaged in treatment   + referral pathways developed with partners where significant risk is identified including, Police Scotland, prisons, residential rehabs * Missed dose module protocol using NEO to alert prescribers of missed doses of MAT has been rolled out across community pharmacies. This assists in improved communications, improved patient safety and mitigates interruptions in treatment * Acute Addiction Liaison supports hospital presentations to engage or reengage with MAT * Recovery communities, peer led services, are now commissioned by GCHSCP to allow sustainability and growth * The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **April 2023** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * The RAG model is currently being reviewed * COS team data * Missed dose module protocol using NEO to alert prescribers of missed doses of MAT has been rolled out across community pharmacies. This assists in improved communications, improved patient safety and mitigates interruptions in treatment * Case closure process pathway | | | **April 2023** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Data evidences that caseloads in GADRS remain relatively constant * Need data on length of time in treatment * DAISy will eventually support numerical data evidence * A&E dashboard open cases presenting to acute | | | **April 2023** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. | | | **April 2023** |
| **Conduct mapping of MAT standard 5 in Glasgow City justice settings and initiate systems to implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway | | | **April 2025** |

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| **MAT Standard 6** | **The system that provides MAT is psychologically informed (tier 1); routinely delivers evidence-based low intensity psychosocial interventions (tier 2); and supports individuals to grow social networks.** | This standard focuses on the key role that positive relationships and social connection have to play in people's recovery. Services recognise that for many people, substances have been used as a way to cope with difficult emotions and issues from the past. Services will aim to support people to develop positive relationships and new ways of coping as these are just as important as having the right medication. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 6** | | | **Timescales to complete** |
| **Provide structured psychological interventions (Tier 2) to address mild to moderate comorbid mental health issues and to support people's recovery from substance use. Enhance support and training for psychologically informed treatment and trauma-informed care**   * GG&C ADRS Psychological Therapies Strategy Group has developed a workplan to co-ordinate services approaches and meet their obligations under the MAT Standards 6 (and 10). * Training requirements for ADRS staff to be able to deliver on these standards have been identified. * Training capacity to be increased by using a training for trainers model. * ADRS have increased their psychological therapies workforce (and skill mix) to increase capacity to deliver Tier 2 Interventions * A pilot to deliver training in Core Skills (a low intensity psychological therapy) is being developed. * Support to embed these approaches into practice have been developed (i.e.Reflective Practice and Coaching) * Coaching groups have been piloted in North East Glasgow ADRS to help support staff delivering these approaches, with plans to roll this out across the City. * Reflective Practice groups have begun to be delivered in some areas with plans to roll out across the city. * ADRS psychological therapies to offer support to third sector partners to identify appropriate training for their staff | | | **April 2024**  **Completed**  **Completed**  **Completed**  **Completed** |
| Glasgow’s 3 Recovery Communities are now commissioned by the GCHSCP to allow further growth and sustainability and have benefitted from significant additional investment in employed staff with Lived Experience  The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **Complete** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * Psychological therapies training plan * Pathway for accessing psychological therapies * Staff information leaflets on accessing psychological therapies * Content of staff information sessions delivered on psychological therapies | | | **April 2024** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Numbers of staff trained in house is recorded (Tier 2 Interventions) and will be available * Data may be collated from NES modules on psychologically informed care (Tier 1 interventions). Service will require support from project manager to achieve this. * How many Reflective Practice and coaching sessions delivered * Number of staff who have attended Reflective Practice and Coaching Sessions * How many ‘formal’ therapies have been offered. Data is currently available in relation to people in service more generally and not specific to people receiving MAT | | | **April 2024** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. * ADRS follow up questionnaire for staff who have recently undergone training * Follow up questionnaire for service users who have accessed PT groups | | | **April 2024** |
| **Conduct mapping of MAT standard 6 in Glasgow City justice settings and initiate systems implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway | | |  |

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| **MAT Standard 7** | **All people have the option of MAT shared with Primary Care.** | People who choose to will be able to receive medication or support through primary care providers. These may include GPs and community pharmacy. Care provided would depend on the GP or community pharmacist as well as the specialist treatment service. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 7** | | | **Timescales to complete** |
| In Glasgow City, 89 GP practices out of 143 are involved in shared care arrangements though the Enhanced Service Contract. This currently (16/09/2022) results in 1188 patients receiving MAT in primary care in Glasgow City. Patients of these practices have access to MAT services in primary care if their GP deems this is appropriate. However, the Enhanced Service is an Opt-in contract, in which the remaining practices do not participate. In recent years there have been reductions in numbers receiving MAT in primary care.  There is ongoing national work to scope out the contractual arrangements, resource and actions required to implement the MAT Standards uniformly in Primary Care.    Arrangements in Glasgow will be reviewed to ensure consistency, and to ensure that the standards can be implemented as far as practically possible ahead of the national work reporting its recommendations.  However, Glasgow City ADP recognise that ultimately national discussion is necessary and any change to the current contractual arrangements is out with the scope of the ADP. | | | **April 2024** |
| Buvidal availability in shared care practices requires scoping out and a review of the GGC Enhanced Service Contract | | | **April 2024** |
| Glasgow is currently developing Mental Health and Wellbeing hubs, the implementation of MAT Standards 7 will be considered in any new service specification | | | **April 2024** |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **Complete** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * Reviewed Enhanced Service Contract for Shared Care | | | **April 2024** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * 89 GP practices out of 143 are involved in shared care arrangements through the enhanced service contract | | | **April 2024** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. | | | **April 2024** |

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| **MAT Standard 8** | **All people have access to independent advocacy and support for housing, welfare and income needs.** | People have the right to ask for a worker who will support them with any help they need with housing, welfare or income. This worker will support people when using services, make sure they get what best suits them and that they are treated fairly. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 8** | | | **Timescales to complete** |
| **Increase rights-based advocacy support to people in treatment by commissioning dedicated advocacy input**   * Glasgow City commissions an Alcohol and Drugs Advocacy Service, delivered by The Advocacy project. * Glasgow City HSCP commissions FASS, Families Addiction Support Service to support families and carers * Glasgow ADP Communications Officer is leading the development of a comms strategy which aims to break down barriers to accessing services, reduce stigma and encourage service users and their family to access independent advocacy * GADRS staff can access welfare rights services for anyone needing support. * There is provision of housing support via the Flexible Housing Outreach Support Service (FHOSS) as well as more intensive support and housing provision for people with complex needs via Housing First. Recovery Housing move on options are also available to support people to maintain abstinence in the community. | | | **Complete** |
| Glasgow’s 3 Recovery Communities are now commissioned by the GCHSCP to allow further growth and sustainability and have benefitted from significant additional investment in employed staff with Lived Experience | | | **Complete** |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **Complete** |
| **Conduct mapping of MAT standard 8 in Glasgow City justice settings and initiate systems implement MAT standards across the local pathways that link prison, police custody and the community.**   * The Advocacy Project provides independent, professional advocacy support to people in prison * Mapping across prison healthcare and police custody suites is underway | | | **April 2025** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * SOPs / Service Spec from Glasgow Alcohol and Drugs Advocacy Service (GADAS) * Initial and On-going GADRS assessments are designed to identify needs | | | **April 2024** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Plans to develop the evidence to demonstrate delivery and outcomes to support full implementation are underway * Data from GADAS | | | **April 2024** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. | | | **April 2024** |

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| **MAT Standard 9** | **All people with co-occurring drug use and mental health difficulties can receive mental health care at the point of MAT delivery.** | People have the right to ask for support with mental health problems and to engage in mental health treatment while being supported as part of their drug treatment and care. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 9** | | | **Timescales to complete** |
| GADRS is a multidisciplinary team which includes RMN, psychiatry and psychology and has established pathways for all open case. There is also access to psychiatry lead ORT services in the community for people who require MAT and have more significant need in terms of mental health assessment. We are reviewing and improving these pathways in conjunction with Healthcare Improvement Scotland (HIS) to ensure people on MAT have timely access to interventions.  HIS has agreed a project proposal with Glasgow City to develop and test an integrated approach to mental health and substance misuse within and across ADRS. There will be a focused piece of work to consider practice and pathways based solutions to ensure that people with mental health and substance use support issues are able to access the most appropriate services across the whole system.  HIS will provide support to the project, including provision of Project Management support for 2 years. Transferable learning from both projects will be shared across GGC through the MAT Implementation Steering Group. | | | **April 2024** |
| The interface between GADRS and mental health services is being reviewed and updated, with a training and awareness raising programme being planned to improve communications and joint working across both care sectors | | |  |
| The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **Complete** |
| Staff training proposal to support all new and existing staff to improve their understanding and capacity to support service user mental well-being and escalate for mental health assessment when required as part of an agreed risk management plan. Proposed  training format to be delivered by GADRS CBT Practitioner Team would include:   * ½ day session covering mental health assessment & safety planning * ½ day session covering emotional regulation supporting the principles of safety & stabilisation and trauma informed care | | | **April 2024** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * Interface document * HIS docs * Training provided to frontline staff by CBT therapists | | | **April 2024** |
| **Ensure sufficient numerical evidence to demonstrate progress.**   * Number of Psychology and psychiatry referrals * Number of mental health assessments conducted | | | **April 2024** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. | | | **April 2024** |
| **Conduct mapping of MAT standard 9 in Glasgow City justice settings and initiate systems implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway | | | **April 2025** |

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| **MAT Standard 10** | **All people receive trauma informed care.** | The treatment service people use recognises that many people who use their service may have experienced trauma, and that this may continue to impact on them in various ways.  The services available and the people who work there, will respond in a way that supports people to access, and remain in, services for as long as they need to, in order to get the most from treatment. They will also offer people the kind of relationship that promotes recovery, does not cause further trauma or harm, and builds resilience. | |
| April 2022 RAG status |
| **Actions/deliverables to implement standard 10** | | | **Timescales to complete** |
| **Provide structured psychological interventions (Tier 2) to address mild to moderate comorbid mental health issues and to support people's recovery from substance use. Enhance support and training for psychologically informed treatment and trauma-informed care**   * GG&C ADRS Psychological Therapies Strategy Group has developed a workplan to co-ordinate services approaches and meet their obligations under the MAT Standards 10 (and 6). * Training requirements for ADRS staff to be able to deliver on these standards have been identified. * Training capacity to be increased by using a training for trainers model. * Trauma training at Informed, Skilled and Enhanced practice is being rolled out across Glasgow City with Alcohol and Drug Recovery Services identified as a priority area. * Support to embed these approaches into practice have been developed (i.e. Reflective Practice and coaching) * Coaching groups have been piloted in North East Glasgow ADRS to help support staff delivering these approaches, with plans to roll this out across the City. * Reflective Practice groups have begun to be delivered in some areas with plans to roll out across the city. * ADRS Psychological therapies and NHH GG&C Trauma Training Co-ordinator to offer support to third sector partners to identify appropriate training for their staff * All ADRS Senior Leadership to undergo STILT (Scottish Trauma in Leadership Training) * All Glasgow City Senior Leadership to undergo STILT | | | **April 2024**  **Completed**  **Completed**  **Completed** |
| Planning is underway to deliver Trauma informed practice training to LE staff and Recovery Volunteers that deliver peer support in the Recovery Communities  The Recovery Community Outreach Teams, delivered by peer workers, assertively outreaches to local communities and links people into support services and MAT | | | **April 2024** |
| The Martha’s Mammies project has been developed in line with lived experience consultation to provide Trauma Informed support to women who have experienced having a child removed from their care. | | | **Complete** |
| **Collaborate with national thematic groups coordinated by MIST** | | | **Completed- GC ADP have asked MIST for dates** |
| **Ensure sufficient process evidence to demonstrate progress.**   * ADRS workplan output from STILT events * Psychological therapies training plan | | | **April 2024** |
| **Ensure sufficient numerical  evidence to demonstrate progress.**   * Numbers of staff trained in house is recorded and will be available * Data may be collated from NES modules on trauma informed care. * Numbers attending ADRS STILT * How many Reflective Practice and coaching sessions delivered * Number of staff who have attended Reflective Practice and Coaching Sessions | | | **April 2024** |
| **Ensure sufficient experiential evidence to demonstrate progress.**   * Glasgow City ADP support team are currently working with Health and Council Information Governance colleagues to address concerns about the PHS model of data gathering. We have a preferred model for experiential data collection for 2022/23 using HSCP staff with lived experience to interview service users across the city. * Follow up questionnaire for staff who have recently undergone ADRS training to ascertain what elements they are using in practice * Follow up questionnaire for service users who have accessed PT groups | | | **April 2024** |
| **Conduct mapping of MAT standard 10 in Glasgow City justice settings and initiate systems implement MAT standards across the local pathways that link prison, police custody and the community.**   * Mapping across prison healthcare and police custody suites is underway | | | **April 2025** |