

# Connecting Woodside

## **ST GEORGE'S ROAD/CHARING CROSS PHASE 2 COMMUNITY ENGAGEMENT REPORT GLASGOW CITY COUNCIL**

October 2022



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## 1. Connecting Woodside - Context

Connecting Woodside is an ambitious area-based project which forms a key component in Glasgow's proposed cycle network. The project acts as 'the missing piece of the jigsaw' helping to connect Woodside/Woodlands to Sauchiehall Street, the Forth and Clyde Canal and regeneration work at Port Dundas and Sighthill. At the heart of the Connecting Woodside project is an aim to work with the local community to improve streets and public spaces for walking, wheeling and cycling, rebalancing streets to reduce the dominance of road traffic.

The project, which is the first of its kind in Scotland, will see the delivery of segregated cycling tracks on strategic routes as well as improvements to connecting quiet streets to make walking, wheeling and cycling more comfortable, attractive and safe for people living in, and travelling through, the area.

## 2. St George's Road /Charing Cross

The provision of dedicated, separated cycle infrastructure on St George's Road will provide a direct, safe and inclusive connection between the existing segregated cycle infrastructure on Sauchiehall Street Avenue and Garscube Road.

The provision of dedicated, separated cycle infrastructure on St George's Road will connect Sauchiehall Street Avenue and the City Centre to the existing Garscube Road cycle segregation, Claypits nature reserve and the Forth and Clyde Canal. This cycle facility will also provide a direct, safe and inclusive connection for the communities of Woodside and Woodlands whilst supporting travel options for the recent regeneration of the communities of Hamiltonhill, Sighthill and Port Dundas.

The proposals would also see connections between Quietway routes on North Woodside Road, Braid Street, West Princes Street and also the future "Underline" route at New City Road, being delivered as part of the City Centre Avenues programme.

PDF of the conceptual design proposals used in the consultation can be found here:  
<https://www.glasgow.gov.uk/article/21802/Connecting-Woodside>.

### **Glasgow Transport Strategy 2022:**

Overarching outcomes:

- Transport contributes to a successful and just transition to a net-zero carbon, clean and sustainable city.
- Transport has a positive role in tackling poverty, improving health and reducing inequalities.

### **Active Travel Strategy 2022 - 2031**

Themes of the Active Travel Strategy 2022:

- Theme 1: Connectivity, people and place – rebalancing our streets and spaces.
- Theme 2: Unlocking change – Enabling everyone to walk wheel and cycle.

### **3. Community Engagement Methods**

Engagement with the local community, as with all projects, is key to the development of proposals. Local knowledge and insight often proves to be invaluable when finalising the design of new infrastructure.

The following consultation methods were used to promote and engage with the local community and key stakeholders on St George's Road and the wider Connecting Woodside project area;

#### **Project Website**

Using the existing webpage for the Connecting Woodside project, a sub-section was created for the St George's Road phase of the project. This included a brief description of the proposals and previous consultation history along with conceptual design layouts in PDF format for public access and viewing online.

The site also included a link to an engagement survey which provided the opportunity for all interested parties to express their views and opinions on the current design through a questionnaire feedback survey.

All the consultation materials were made available online in an accessible format and hard copies were also available at Woodside Library for the duration of the consultation period. Those with a special requirements were encouraged to request assistance by emailing the project team directly.

The project website can be reached at the following address

**<https://www.glasgow.gov.uk/article/21802/Connecting-Woodside>**

#### **Online Engagement and survey**

A GIS web-based Storymap was created to showcase this phase of the project and provide an easily accessible way to gain an understanding of the proposals. A link to a survey was embedded within the storymap encouraging those engaging to provide comments on the conceptual designs being presented.

#### **Advertising of Proposals**

20 lamppost 'Toblerones' were positioned on lighting columns along St George's Road and the surrounding streets to promote the consultation.

Social media posts were generated by both Sustrans and Glasgow City Council at strategic junctures in the consultation period to generate further interest and engagement with the proposals.

6000 postcards were delivered to residential and commercial properties within the wider Connecting Woodside project area during the first week of the consultation. A letter drop to all businesses directly affected by the proposals on St George's Road, St George's Place and Clarendon place was undertaken inviting them to attend a drop in even at Woodside Library.

## Public Drop in Q&A Event

The public consultation drop event was held on Tuesday 25 October 2022 between 1.00pm and 7.00pm, with members of the project team from both Sustrans and Glasgow City Council in attendance at Woodside Library. This location was chosen due to the proximity to project area and offered full accessibility to the public including all disability groups.

Advanced notification of the event was sent out to all statutory consultees including local Councillors, Community Councils, stakeholder groups and the event was also publicised through social media channels leading up to the event.

Members of the local business community were invited to attend between 1.00pm and 3.00pm and the main public consultation engagement event was undertaken between 3.30pm and 7.00pm.

The public engagement event was attended by 39 people, the majority of which were local to the area. This offered those interested in the proposals an opportunity to engage directly with members of the project team and ask questions about all aspects of the conceptual design proposals.

Those attending the drop event were encouraged to complete the survey to allow the project team to fully capture comments received on the day and also support the online survey responses.



## 4. Survey Results

The online survey was available for 6 weeks and received 136 unique views with 95 completed surveys and 40 partially completed surveys from the public. The key findings have been analysed, helping to inform and shape the detailed design. It should be noted that not all respondents answered all of the questions fully.

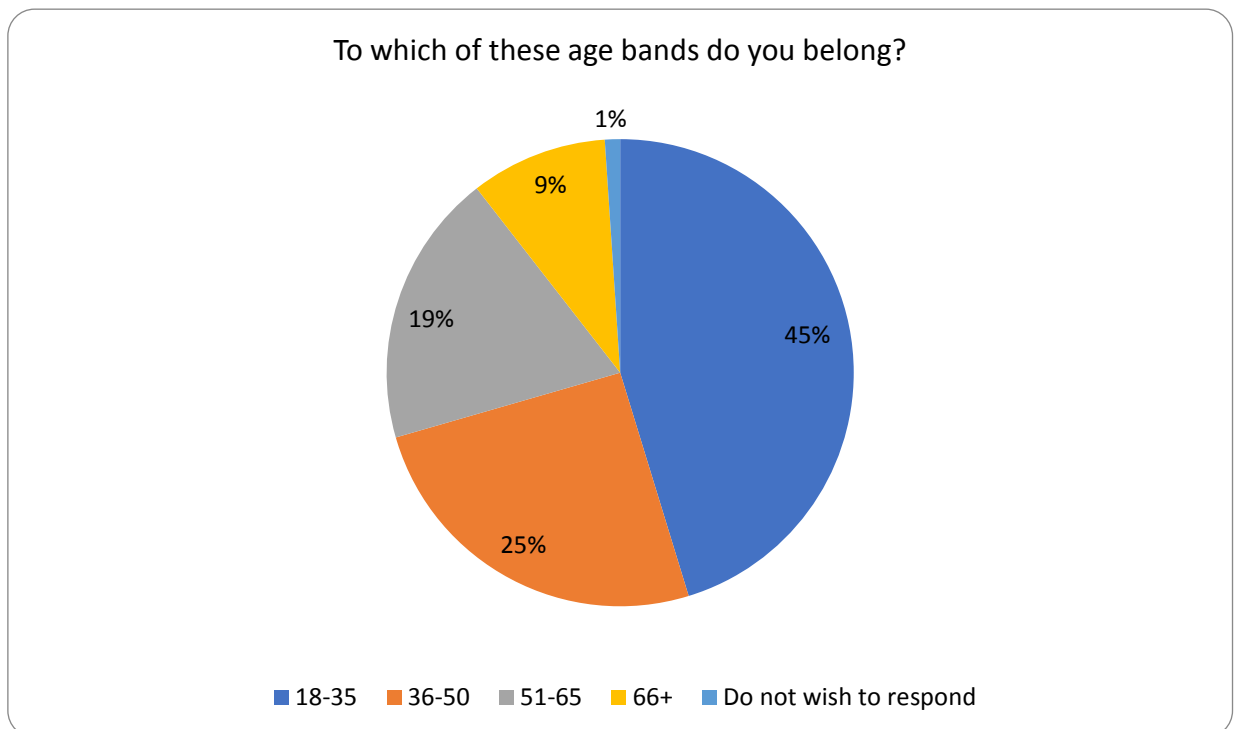
The following outlines the details of this engagement.

### Online Engagement

The online survey was available for 6 weeks and received 95 unique responses from the public. The following outlines the details of this engagement.

Respondent demographics:

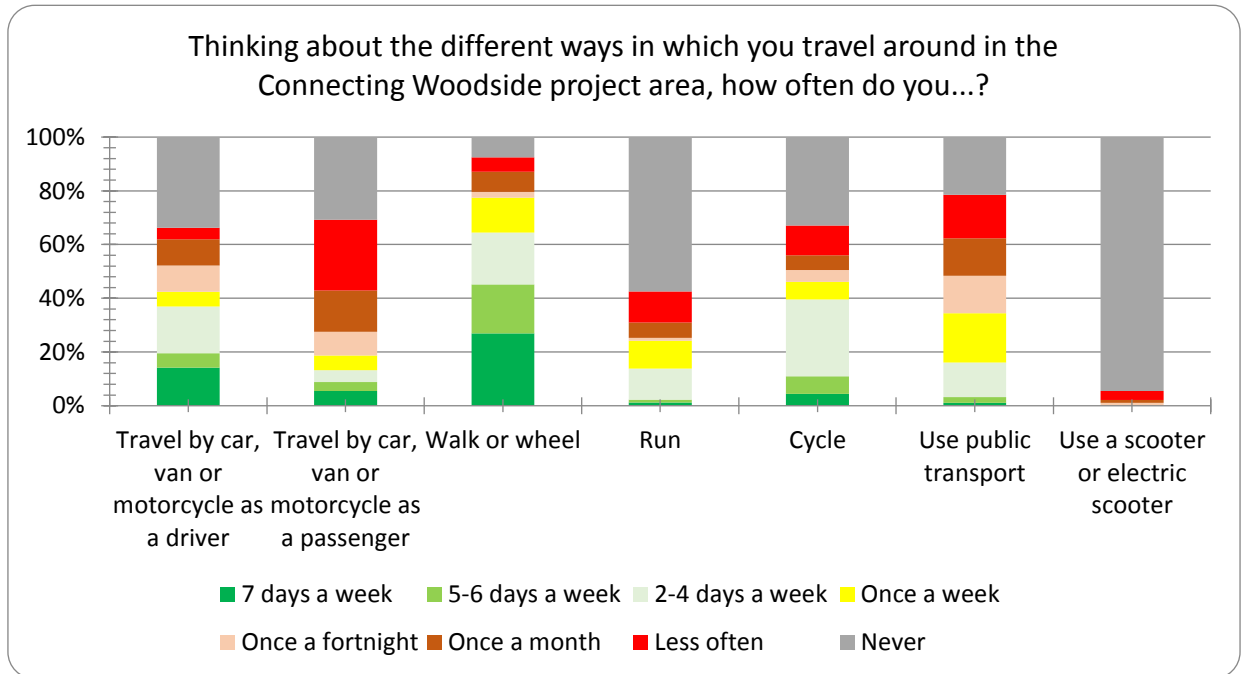
- 93 respondents, 73% live in or near the local area.
- 95 respondents, 45% were between the ages of 18 and 35 years of age, 25% were between the ages of 36 and 50 years of age.



- 94 respondents, 67% identify as male, 30% as female and 3 prefer another term or prefer not to say.
- 95 respondents, 78% do not have dependents under the age of 16 living within their household.
- 95 respondents, 75% consider themselves **not to have** a disability or impairment, 6% consider themselves to have a physical disability and 15% consider themselves to have a mental health or cognitive disability or impairment

**Respondent travel habits:**

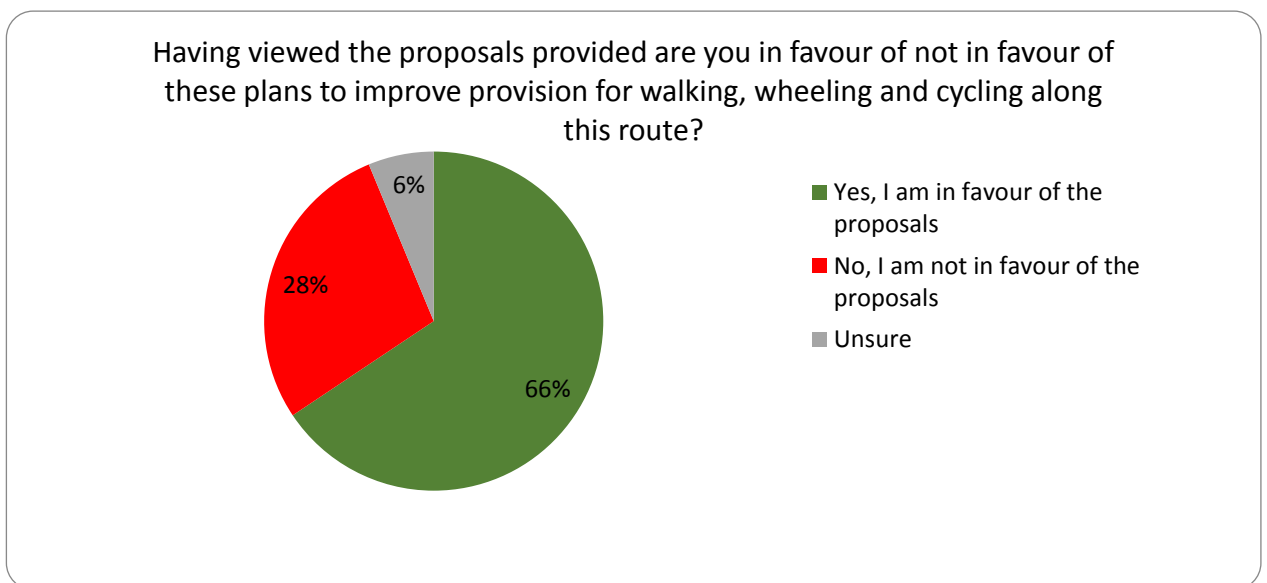
- 93 respondents, 29% live in the area, 20% work in the area and 44% live near the area.
- 93 respondents, 27% walk or wheel, 4% cycle, 14% travel by car, van or motorcycle 7 days a week.



**Design proposal results:**

Open comments on specific sections and any other planning suggestions were invited. Some of the general sentiments were as follows:

- Out of the 96 respondents, 67% were in favour of changes to improve active travel along this route while 28% respondents were not in favour of the proposed changes.



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Community Engagement Event – Oct 2022 (rev 2)

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- The plans for the area will improved walking and cycling links. The continuity, particularly the improved arrangement at Charing Cross is welcomed.
- The route contains a few crossing points that are more dedicated to cyclists therefore, it will be good to see these having smarter traffic management.
- Increased and more purposeful planting, for the sake of greening, safety, and traffic calming.
- Parking should be removed from one side of St George Place and Clarendon Place to make it a more attractive place.
- Disabled bays would make more sense beside buildings and dropped kerbs for side roads
- The crossings at intersections must provide adequate protection for crossing cyclists and pedestrians.
- Improve bin provision or litter removal programme. There is a permanent layer of litter stretching right along the road.



## 5. Stakeholder Comments

There were a number of areas of common focus emphasised via the questionnaire as noted below and comments provided to explain and appease any concerns:

- **The existing cycle lanes are not being utilised.**
  - Cycle counts have determined that there has been a significant increase in cycle usage since the implementation of the soft segregation.
- **The improvements will increase safety.**
  - Safety for cyclists will be increased due to the full hard segregation and the cycle only phases at junctions/protected junctions
- **The Project is a waste of money and the money would be better spent elsewhere.**
  - Funding for this project has been ring-fenced for active travel provisions within the city and cannot be used for road maintenance

There were other comments highlighted during the survey responses. These included:

1. The introduction of narrowed junctions is welcomed. Hopefully the phasing of the cycle crossings will be functional.
2. Any new cycle lane also needs to be cleaned regularly. The existing cycle path on St George's Road is often full of gravel, leaves and broken glass. Even small pieces of glass are a big problem for bikes.
3. Keen on the improvements but concerned about maintenance of soft landscaping.
4. Motorists should not in any way be impacted, this change may also impact businesses if traffic flows are diverted or increased parking pressures.
5. Footfall for the shops will drastically reduce due to the cycle lane being on the side of the shops.
6. The purpose behind this important, but all this is doing is updating the layout of the area. This does not directly impact upon behaviours and actions of road users. I would support this if more decisive as action was taken on how cyclists use the road.
7. Is it possible to extend one of the signalised crossings to allow visually impaired users to cross the cycle track at a signal controlled crossing along this end of St George's Road?
8. Why does the cycle lane switch over to the other side of the Please keep it on one side to minimize the number of times cyclists have to stop/cross?

## 6. Departmental Engagement

The engagement undertaken with local residents, Councillors, Community Councils and local interest groups has been extremely worthwhile and satisfies all Council requirements.

It is recommended that local residents are provided with pre-construction notification and information regarding the duration of the works.

## 7. St George's Road/Charing Cross – Going Forward

Following completion of the consultation period and online survey, the project team summarised the feedback received, and the following points will be taken forward and reflected as the design progresses to the detailed stage.

1. Many people were in favour of having a separate cycle stage compared to a toucan crossing at the Maryhill Road/Phoenix Road/St George's Road junction. This preference will be taken forward to the detailed design stage.
2. The maintenance arrangements for the area will be reviewed with relevant Glasgow City Council departments.
3. Enhancement of crossing points will be prioritised via additional drop kerbs and tactile paving.
4. Access and egress from the cycle lane to residential streets and key connections will be reviewed.
5. The position of parking and loading facilities will be altered to reflect comments received.
6. Disabled Parking will be provided on Glenfarg Street

### Publicly Accessible Materials

The project website will continue to be updated with the latest design and installation information including an electronic copy of this engagement summary report and any further design changes detailing the reasoning/need for those changes.

Project website: <https://www.glasgow.gov.uk/article/21802/Connecting-Woodside>.

An electronic copy of the engagement report will be uploaded to the project website and it is proposed to undertake a further consultation period in early 2023 to provide the public with the final design that will be taken forward.

## 8. Appendix 1 - Example of Online Survey Questions

1. Were you aware of the Connecting Woodside project before this consultation?  
(Please tick one box only)

- a) Yes
- b) No
- c) Not Sure

2. Have you attended a previous consultation event for the Woodside Mini Holland or Connecting Woodside project? (Please tick one box only)

- a) Yes
- b) No
- c) Not Sure

3. If you have, which of the following have you attended? (Please tick all the options that apply to you)

- a) Engagement event at the library/church
- b) Drop-in stall on the street
- c) Online consultation
- d) Separate event
- e) Other (please specify below)

4. Having viewed the proposals provided are you in favour of not in favour of these plans to improve provision for walking, wheeling and cycling along this route?  
(Please tick one box only)

- a) Yes, I am in favour of the proposals
- b) No, I am not in favour of the proposals
- c) Unsure

5. Do you have any further comments or suggestions on the proposed improvements to active travel provision along this route? Please do specify which Sections your comments refer to. Drawings for Sections 1-8 can be found on the St George's Road webpage. (Please write in the box below)

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6. Do you have any further suggestions for improving the St George's Road project area? (Please write in the box below)

7. What is your connection to the St George's Road project area? (Please tick all the options that apply to you)

- a) I live here
- b) I live near here
- c) I work here
- d) I own a business here
- e) I own a business near here
- f) I do my shopping here
- g) I study here
- h) I'm just visiting
- i) I do the school run here
- j) Other (please specify below)

8. How many cars or vans are owned, or are available for use in your household? (Please tick one box only)

- a) None
- b) One
- c) Two
- d) Three or more

9. Which of the following do you feel are barriers to walking, wheeling and cycling in the St George's Road project area? (Please tick all the options that apply to you)

- a) Lack of cycle paths
- b) Lack of segregated cycle lanes on road
- c) I feel exposed / vulnerable to other road users
- d) Fear of crime / anti-social behaviour
- e) Ownership / access to a cycle
- f) Lack of cycle storage facilities
- g) Lack of street lighting
- h) Fear of bike theft
- i) Accessible issues

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- j) None
- k) Other (please specify below)

10. Which of the following do you feel are barriers to walking, wheeling and cycling in the St George's Road project area? (Please tick all the options that apply to you)

- a) Lack of cycle paths
- b) Lack of segregated cycle lanes on road
- c) I feel exposed / vulnerable to other road users
- d) Fear of crime / anti-social behaviour
- e) Ownership / access to a cycle
- f) Lack of cycle storage facilities
- g) Lack of street lighting
- h) Fear of bike theft
- i) Accessible issues
- j) None
- k) Other (please specify below)

11. We would like to ask you what you think about walking, wheeling, and cycling in the St George's Road project area. For each statement, please say whether you think it is good or bad?

	<b>Very good</b>	<b>Fairly good</b>	<b>Neither good nor bad</b>	<b>Fairly bad</b>	<b>Very bad</b>	<b>No opinion</b>
The St George's Road phase area overall as a place to walk or wheel						
The St George's Road phase area overall as a place to cycle						
Safety when walking or wheeling in the St George's Road phase area						
Children's safety when walking or wheeling in the St George's Road phase area						
Safety when cycling in the St George's Road phase area						
Children's safety when cycling in the St George's Road phase area						

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12. In the past week on how many days have you completed 30 minutes or more physical activity that was enough to raise your breathing rate? (Please tick one box only)

- a) One
- b) Two
- c) Three
- d) Four
- e) Five
- f) Six
- g) Seven

13. Thinking about the St George's Road neighbourhood, how would you rate it as a place to live? (Please tick one box only)

- a) Very good
- b) Fairly good
- c) Fairly poor
- d) Very good
- e) Don't know

14. For each of the following statements, how much do you agree or disagree with these characteristics of the St George's Road neighbourhood? (Please tick one box on each line)

	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>
I feel welcome and comfortable walking or spending time on the streets of this neighbourhood					
I feel able to participate in making this neighbourhood a better place to live					
I can easily get to many places you need to visit, without having to drive					
I regularly chat to people in the St George's Road neighbourhood, more than just to say hello					

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	<b>Strongly agree</b>	<b>Tend to agree</b>	<b>Neither agree nor disagree</b>	<b>Tend to disagree</b>	<b>Strongly disagree</b>
There is space for children to socialise and play					
The air is clean					
The streets are not dominated by moving or parked motor vehicles					
The streets are clean					

15. Thinking about the different ways in which you travel around in the Connecting Woodside project area, how often do you...? (Please tick one box on each line)

	<b>7 days a week</b>	<b>5-6 days a week</b>	<b>2-4 days a week</b>	<b>Once a week</b>	<b>Once a fortnight</b>	<b>Once a month</b>	<b>Less often</b>	<b>Never</b>
Travel by car, van or motorcycle as a driver								
Travel by car, van or motorcycle as a passenger								
Walk or wheel								
Run								
Cycle								
Use public transport								
Use a scooter or electric scooter								

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16. What is the purpose of your trip(s) in the Connecting Woodside project area? (Please select all the options that apply to you)

- a) Commuting (getting to/from work)
- b) Recreation (including dog walking)
- c) In course of work
- d) Education
- e) Shopping
- f) Personal business
- g) Visiting friends and family
- h) Escorting to school
- i) Other escort
- j) Other (please specify below)

17. Are you 18 or above? (Please tick one box only)

- a) Yes
- b) No

18. So that we can understand what people think about walking, wheeling, cycling and public space, it would be useful for us to have your part of your postcode. We will pass your postcode to the charity Sustrans who are supporting the monitoring of this project. It would never be passed onto any marketing or advertising company and will not be used to identify you. (Please write in the box below)

*Note: Please provide us with the first part of your postcode, for example G1\_, G13\_, RG18\_*

19. To which of these age bands do you belong? (Please tick one box only)

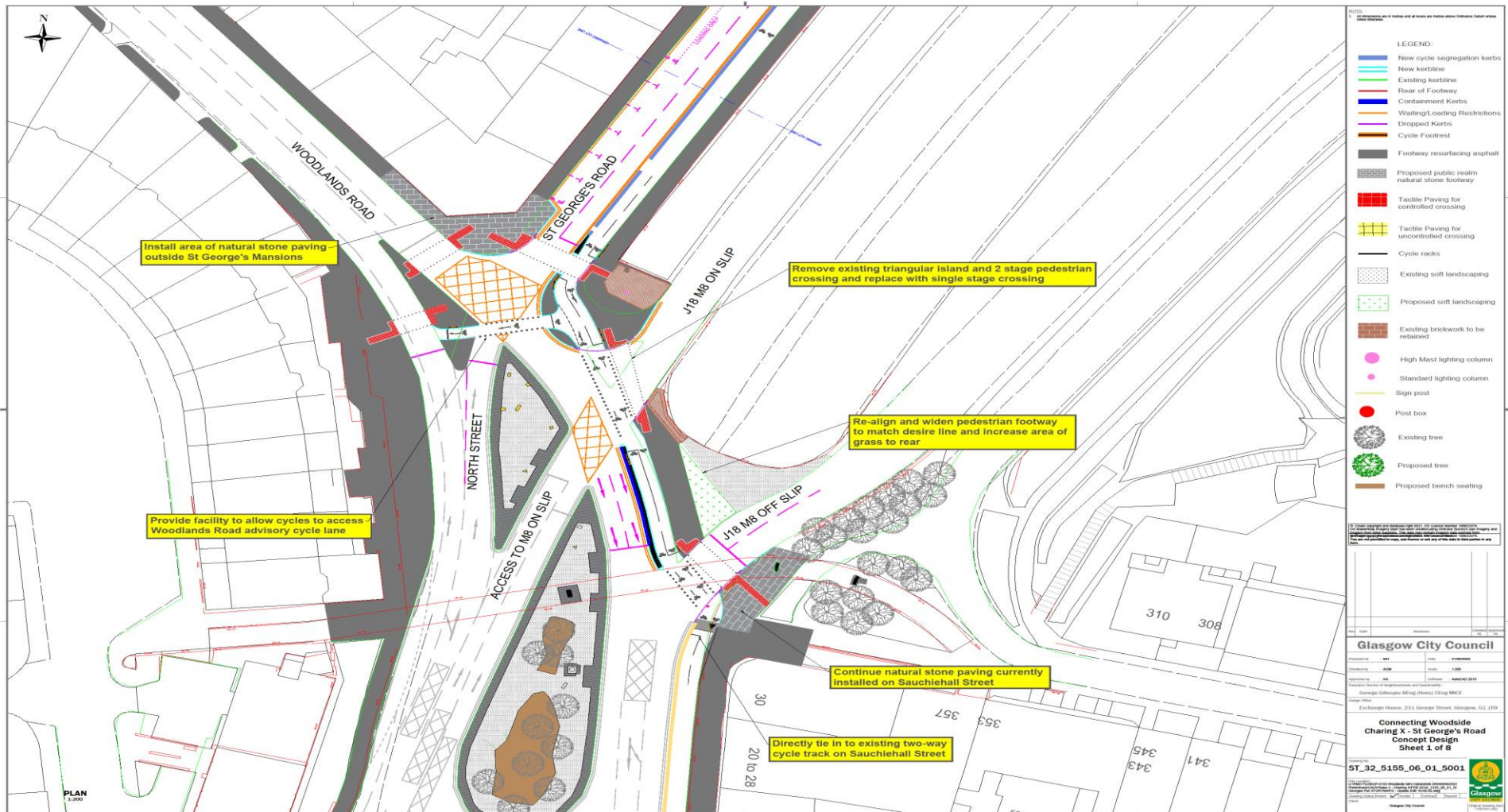
- a) 18-35
- b) 36-50
- c) 51-65
- d) 66+
- e) Do not wish to respond



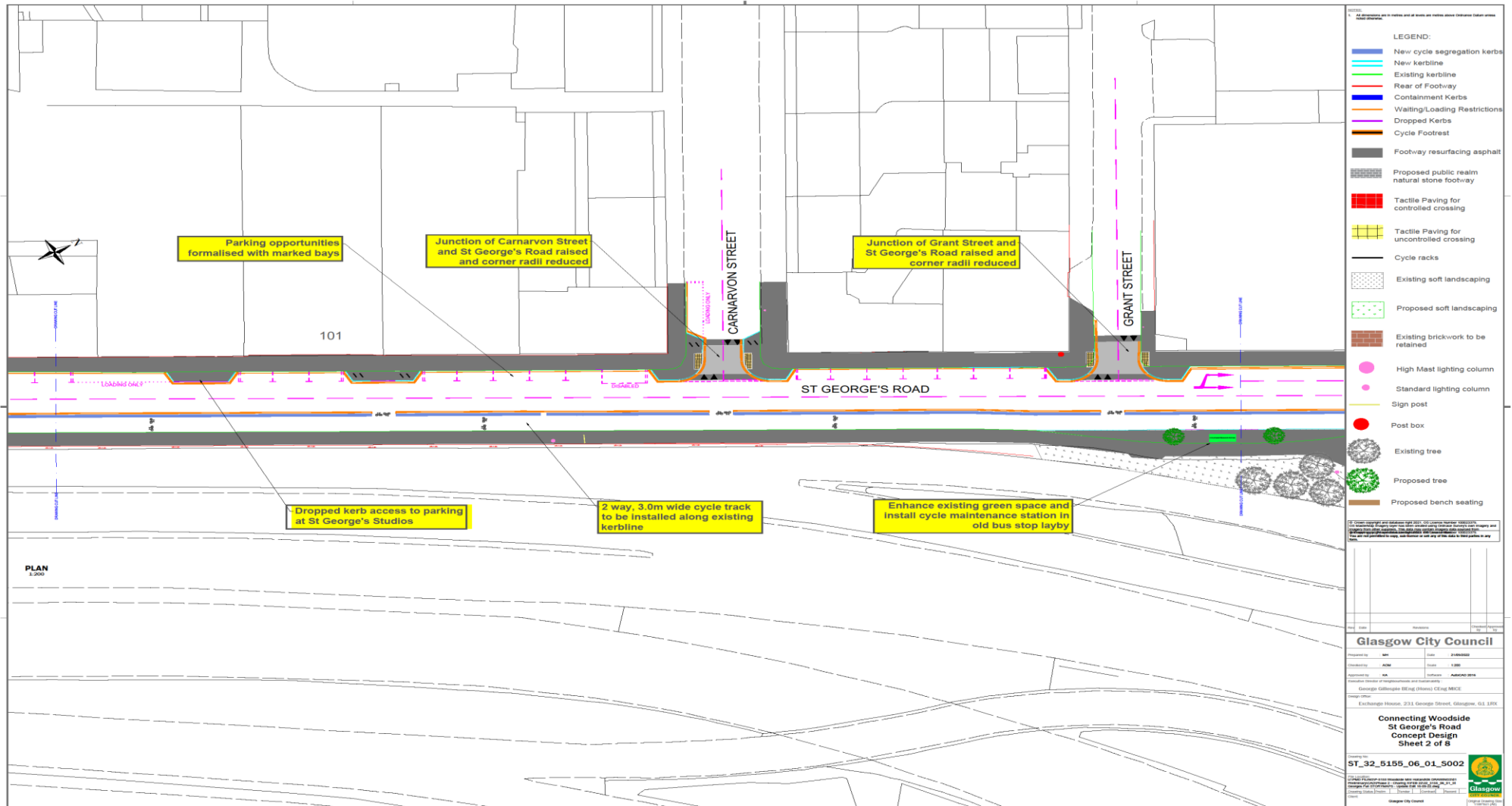
20. Do you have any dependants under the age of 16 within your household? (Please tick one box only)
- a) Yes
  - b) No
  - c) Do not wish to respond
21. Which of the following describes how you think of yourself? (Please tick one box only)
- a) Male
  - b) Female
  - c) In another way
  - d) Do not wish to respond
22. What is your ethnic group? Choose one option that best describes your ethnic group or background.
- a) White - English / Welsh / Scottish / Northern Irish / British
  - b) White - Irish
  - c) White - Gypsy or Irish Traveller
  - d) White - Any other white background
  - e) Mixed - White and Black Caribbean
  - f) Mixed - White and Black African
  - g) Mixed - White and Asian
  - h) Mixed - Any other mixed / Multiple Ethnic background
  - i) Asian or Asian British - Indian
  - j) Asian or Asian British - Pakistani
  - k) Asian or Asian British - Bangladeshi
  - h) Asian or Asian British - Chinese
  - i) Asian or Asian British - Any other Asian background
  - j) Black / African / Caribbean/ Black British - Caribbean
  - k) Black / African / Caribbean/ Black British - African
  - l) Any other Black / African / Caribbean background
  - m) Arab
  - n) Do not wish to respond
  - o) Other (please specify below)

23. Do you have any physical or mental health conditions or illnesses lasting or expected to last for 12 months or more? If you have a physical condition and a mental health condition, please tick both boxes. (Please tick all options that apply to you)
- a) Yes, a physical condition
  - b) Yes, a mental health condition
  - c) No
  - d) Do not wish to respond
24. Do you have any health conditions or illnesses which affect you in any of the following areas? (Please tick all options that apply to you)
- a) Reduced mobility (including physical/dexterity/stamina impairments)
  - b) Learning disabilities
  - c) Deaf and hearing loss
  - d) Blind and partially sighted
  - e) Mental health problems
  - f) Other
  - g) None of these
  - h) Do not wish to respond
25. Do you use a mobility aid to get around? (Please tick all options that apply to you)
- a) Mobility scooters
  - b) Mobility scooters
  - c) A cane or guide dog
  - d) A walking stick or frame
  - e) An adapted cycle
  - f) None of these
  - g) Do not wish to respond

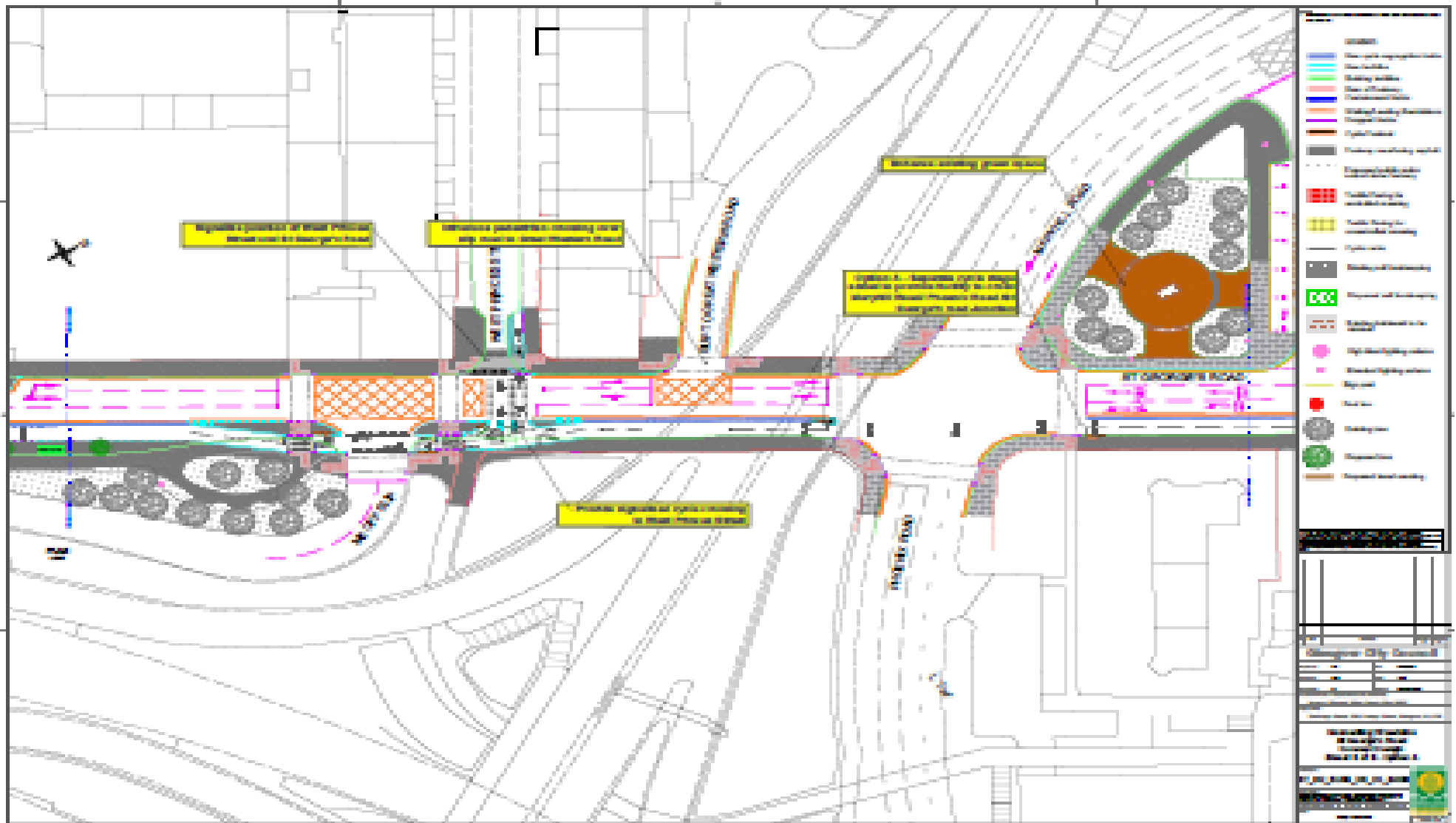
## 9. Appendix 2 - St George's Road/Charing Cross Conceptual Design Drawing 1



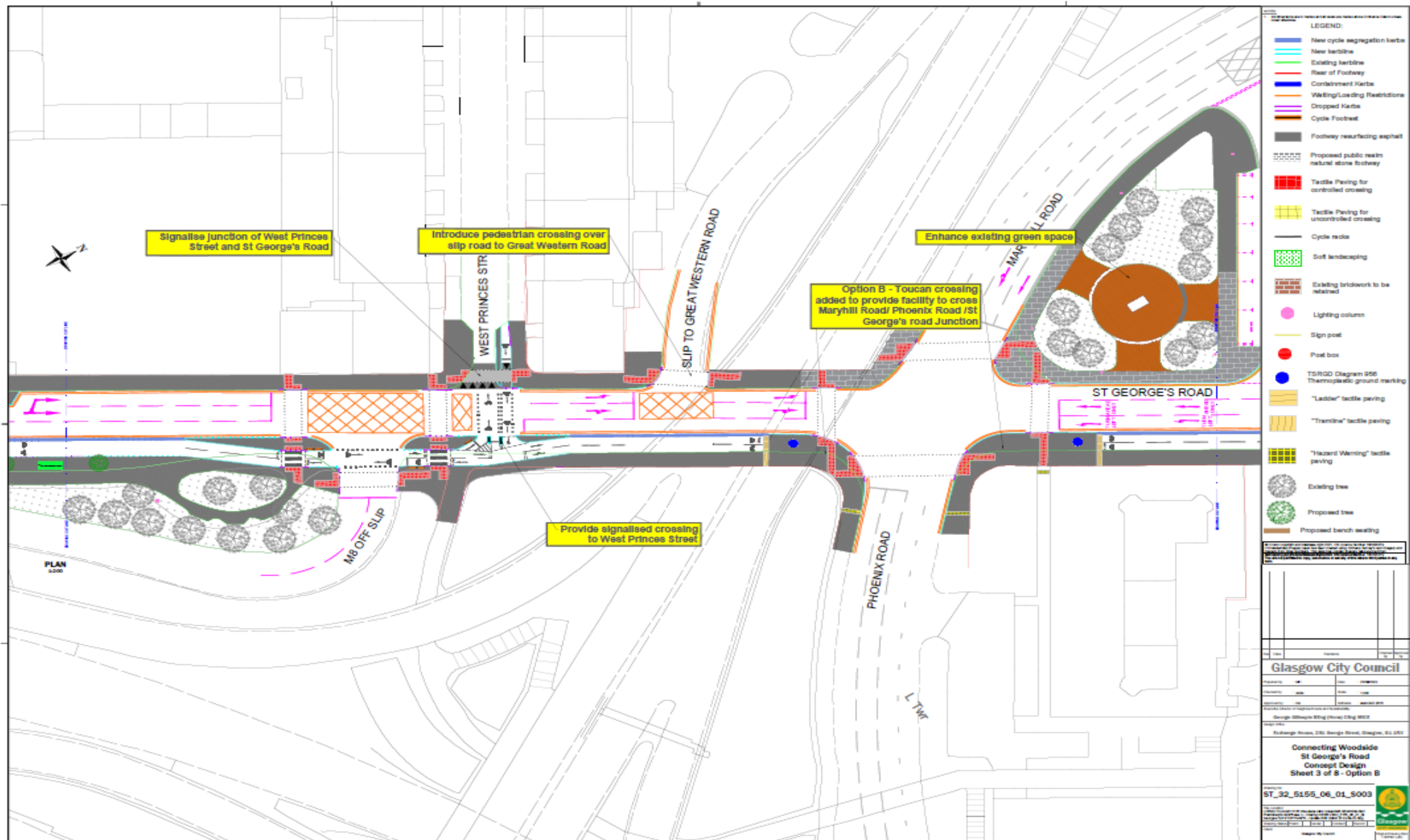
# Conceptual Design Drawing 2



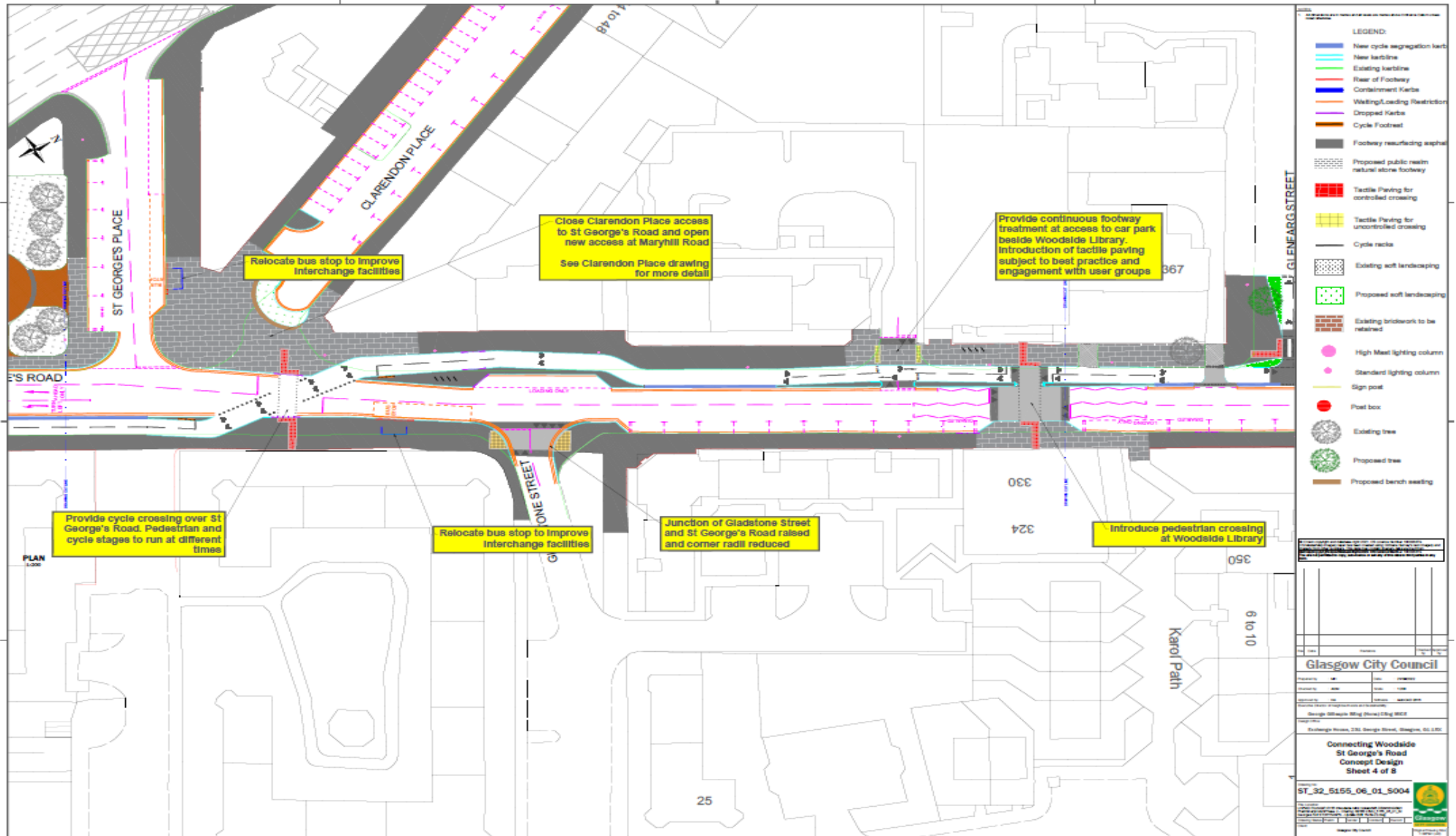
### Conceptual Design Drawing 3a



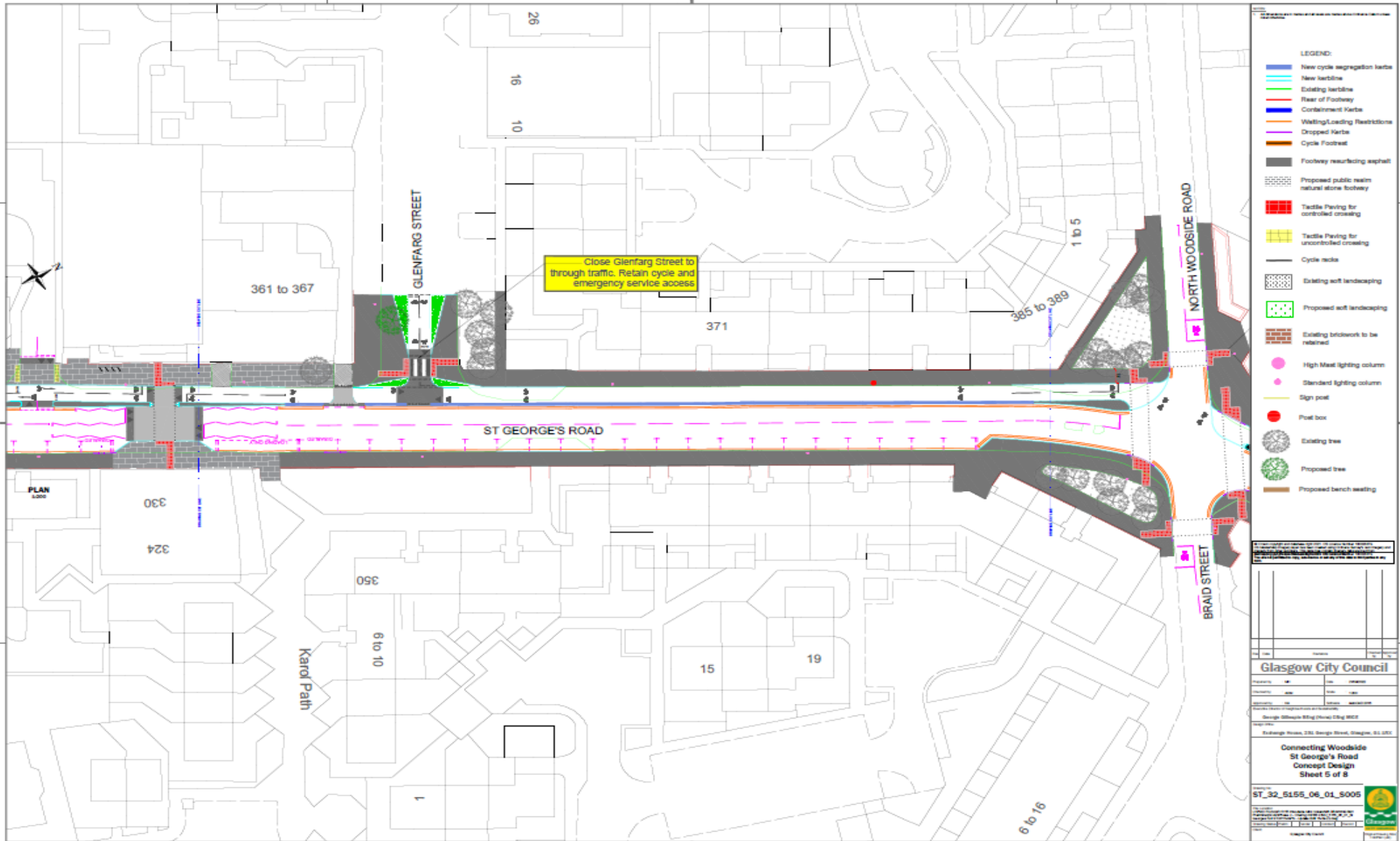
### Conceptual Design Drawing 3b



# Conceptual Design Drawing 4

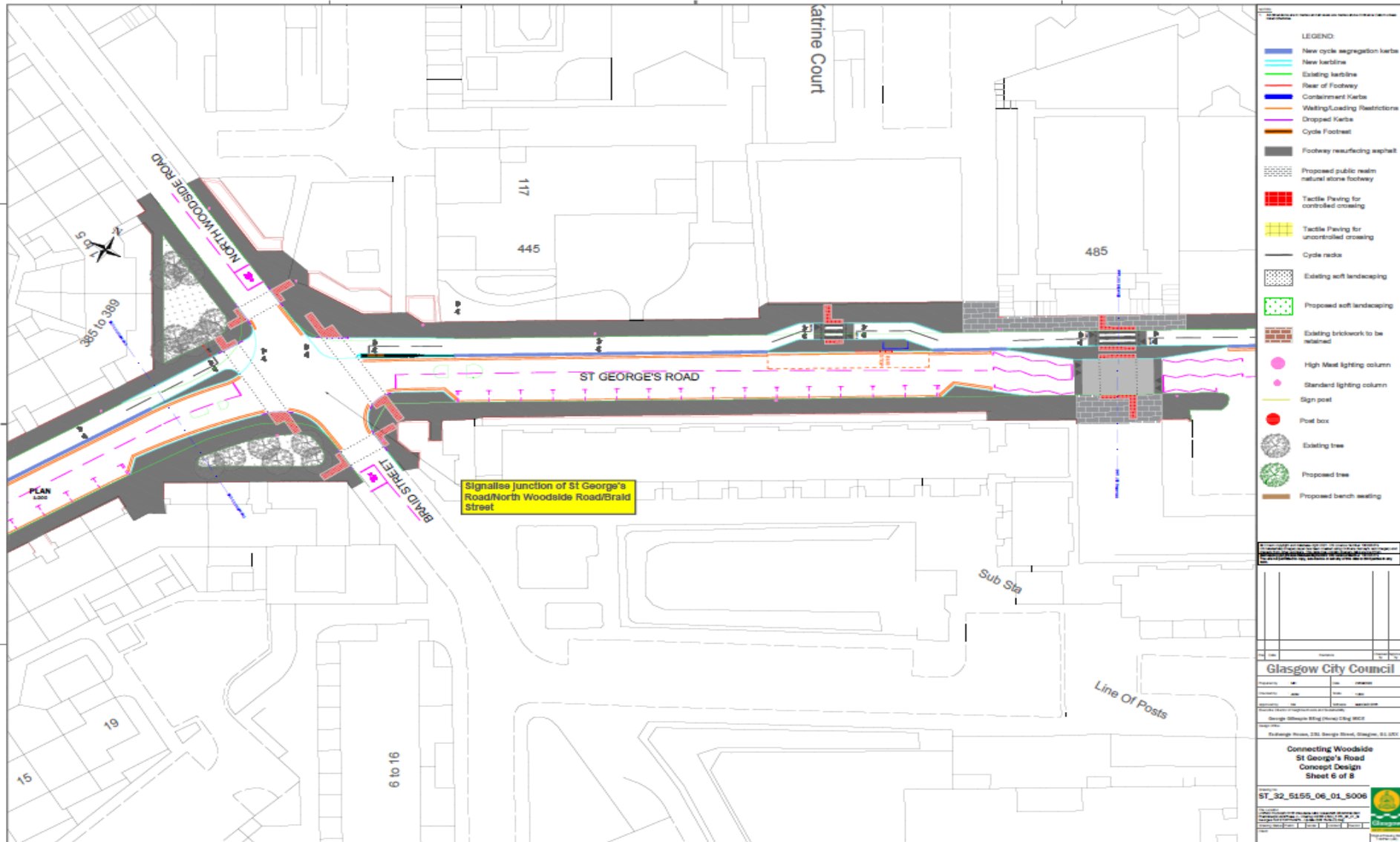


# Conceptual Design Drawing 5

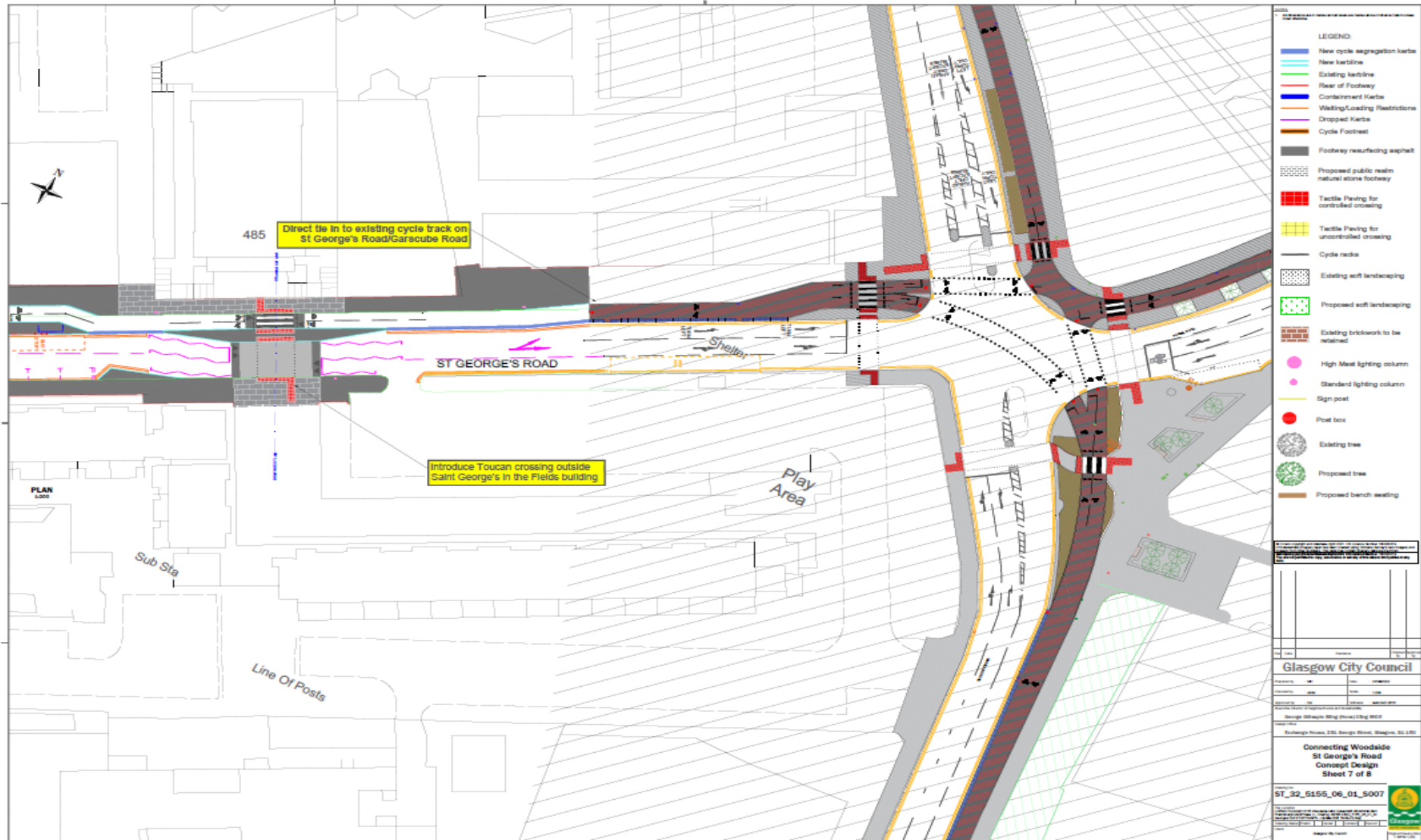




# Conceptual Design Drawing 6



# Conceptual Design Drawing 7



# Conceptual Design Drawing 8

