

PEOPLE  
MAKE  
GLASGOW  
HOME



EDITION 6

PRIVATE

# LANDLORDS & AGENTS

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[www.glasgow.gov.uk](http://www.glasgow.gov.uk)

## Welcome to the Private Landlord Newsletter Summer 2023

This newsletter provides you with changes in the private rented sector and information that you should be aware of as a landlord.

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## Renew or make a change to your landlord registration.

To renew or update your registration online you should visit **Scottish Landlord Registration**.

If you experience any difficulty in accessing your account or having difficulty matching your property addresses, please contact the landlord registration team at **Privatelandlordregistrationunit@glasgow.gov.uk**

If you use a Letting Agent, the Letting Agent Reference must be recorded against each property that this applies to. The Letting Agent Reference will start LARN.

Your Letting Agent must be registered with the Scottish Government and can verify this on the following website

Home - Scottish Letting Agent Register (**lettingagentregistration.gov.scot**)

Part of the renewal will include answering questions to confirm that you meet the conditions required to let out properties, including property condition and health and safety.

**You are required to obtain a range of certification including:**

- Gas Safety Certificate
- Energy Performance Certificate
- Electrical Installation Condition Report (EICR) and Portable Appliance Test (PAT)

It is important that all certification is kept up to date and valid throughout the period of any tenancy.





## Changes to the Repairing Standard - Effective from 1 March 2024

The Scottish Government has updated guidance on The Repairing Standard for properties in the Private Rented Sector. The guidance incorporates all the elements of the Repairing Standard which private landlords are required to comply with from 1 March 2024.

You can get full details here and how these changes may impact you

[www.gov.scot/publications/repairing-standard-statutory-guidance-landlords/](http://www.gov.scot/publications/repairing-standard-statutory-guidance-landlords/)

If you have any questions, please contact the Private Landlord Support Officer  
Email – [plsupportofficer@glasgow.gov.uk](mailto:plsupportofficer@glasgow.gov.uk)



## Energy Performance Certificates - Minimum Standards Consultation

Energy Performance: Do you have a valid Energy Performance Certificate (EPC) available for new tenants? Landlords must produce an EPC when a property is being rented to a new tenant.

Energy Performance Certificates provide information on how energy efficient your building is and how it could be improved. Buildings are rated A to G with A being the most efficient.

Draft regulations to set minimum energy efficiency standards were withdrawn as a direct result of the impact Covid-19 had on the private rented sector.

The Scottish Government are committed to ensure all private rented and owner-occupied homes reach a minimum efficiency standard equivalent to EPC C and propose that regulations will be in force from 2025 with a backstop of 2028.

Scottish Government will be consulting on this later in the year and the consultation will go live on the Scottish Government website.





## Glasgow Helps - A new service for Glasgow Citizens

Glasgow Helps is a free, confidential service set up to work directly with the people of Glasgow. The service offers support, information and advice on a wide range of issues and aims to connect people with the right support, at the right time, in the right place.

**Landlords and tenants can contact the service to seek support on a range of issues including:**

- Food Support
- Employability
- Mental Health
- Physical Health
- Fuel Support
- Housing Issues and much more.

Whether you require general advice or information about the support available in their community, or help with things like food and fuel, Glasgow Helps places people at the heart of the service. By working with partners from across the city we can improve outcomes and provide that 'wee bit of help' that can make the difference.

Contact Glasgow Helps over the phone by calling **0141 276 1185**, or request a call back for you or someone else by completing our online referral form at [www.glasgow.gov.uk/glasgowhelps](http://www.glasgow.gov.uk/glasgowhelps)

**Glasgow**  
**Helps**





## Private Residential Tenancy Agreement (PRT)

All new tenancies created must have a Private Residential Tenancy Agreement (PRT).

A PRT agreement does not have a tenancy end date and cannot be completed with a fixed term rental agreement.

The latest version is available from the Scottish Government website using this link [www.gov.scot/publications/scottish-government-model-private-residential-tenancy-agreement/](http://www.gov.scot/publications/scottish-government-model-private-residential-tenancy-agreement/)



## Bulky Waste and Recycling - Information to share with your tenants.

All tenants should be aware of how to dispose of bulky items and be aware of the recycling arrangements in their area.

Please share the following information with your tenants.

### **Bulky Waste**

[www.glasgow.gov.uk/index.aspx?articleid=20545](http://www.glasgow.gov.uk/index.aspx?articleid=20545)

### **Recycling**

[www.glasgow.gov.uk/index.aspx?articleid=26968](http://www.glasgow.gov.uk/index.aspx?articleid=26968)

We would encourage you to save this information and include the details in future tenancy agreements





## Fuel Poverty Support Home Energy Scotland (HES)

Home Energy Scotland (HES), with funding from the Scottish Government, provide free and impartial energy advice to help make your property warmer and reduce your carbon emissions. HES can also advise you on grant or other funding to help make your property more energy efficient.

You can access their website at [www.homeenergyscotland.org](http://www.homeenergyscotland.org) or you can reach them by phone on **0808 808 2282**. Their opening hours are Monday-Friday 8am-8pm, and Saturday 9am-5pm. Please note, their lines are often quite busy in the evenings and at weekends.

While HES can provide personalised energy saving advice, they do not offer direct payments or fuel vouchers. If you are struggling, HES have a list of organisations and funding sources which may help you manage your money, provide financial support and check if you're eligible for benefits.

This list is regularly updated and can be accessed via their website at [www.homeenergyscotland.org/financial-support-scottish-households](http://www.homeenergyscotland.org/financial-support-scottish-households).

