

OFFICIAL
GLASGOW CITY COUNCIL
GUIDE TO INFORMATION AVAILABLE THROUGH THE MODEL PUBLICATION SCHEME
2020

Date Updated: July 2020

The Freedom of Information (Scotland) Act 2002 (the Act) requires Scottish public authorities to produce and maintain a publication scheme. Authorities are under a legal obligation to:

- publish the classes of information that they make routinely available
- tell the public how to access the information and what it might cost.

Glasgow City Council has adopted the Model Publication Scheme 2018 produced by the Scottish Information Commissioner. This scheme has the Commissioner's approval.

You can see information about the latest scheme on the Commissioner's website at www.itspublicknowledge.info/PublicationSchemeGuidance or by contacting us at the address below:

DPO
Chief Executives Department
City Chambers
George Square
GLASGOW
G2 1DU
Email: dataprotection@glasgow.gov.uk
Tel: 0141 287 1055

The purpose of this Guide to Information is to:

- allow you to see what information is available (and what is not available) in relation to each class
- state what charges may be applied
- explain how you can find the information easily
- provide contact details for enquiries and to get help with accessing the information
- explain how to request information we hold that has not been published

Availability and formats

The information we publish through the model scheme is, wherever possible, available on our website. We offer alternative arrangements for people who do not want to, or cannot, access the information online or by inspection at our premises. For example, we can usually arrange to send information to you in paper copy (although there may be a charge for this). Please contact the Corporate Compliance Officer for more information.

OFFICIAL

OFFICIAL

Exempt information

We will publish the information we hold that falls within the classes of information below. If a document contains information that is exempt under Scotland's freedom of information laws (for example sensitive personal information or a trade secret), we may remove or redact the information before publication but we will explain why.

Copyright

Where Glasgow City Council holds the copyright in its published information, the information may be copied or reproduced without formal permission, provided that:

- it is copied or reproduced accurately
- it is not used in a misleading context, and
- the source of the material is identified

Whereby the Council does not hold copyright in information we publish, we will make this clear.

Charges

This section explains when we may make a charge for our publications listed in the Guide to Information and how any charge will be calculated.

There is no charge to view information on our website or at our premises except where there is a statutory fee, for example, for access to registers.

We may charge for providing information to you e.g., photocopying and postage, but we will charge you no more than it actually costs us to do so. We will always tell you what the cost is before providing the information to you.

Our photocopying charge per sheet of paper is shown in the table below:

Size of paper	Pence per single sided copy (black and white)	Pence per single sided copy (colour)
A4	10p	30p

We will recharge any postage costs at the rate we paid to send the information to you.

When providing copies of pre-printed publications, we will charge no more than the cost per copy of the total print run.

We do not pass on any other costs to you in relation to our published information.

This charging schedule does not apply to our commercial publications (see Class 8 below). Their price reflects a 'market value' which may include the cost of production.

OFFICIAL

OFFICIAL

Contact us

You can contact us for assistance with any aspect of this publication scheme:

DPO
Chief Executives Department
City Chambers
George Square
GLASGOW
G2 1DU
Email: dataprotection@glasgow.gov.uk
Tel: 0141 287 1055

We will also be pleased to advise you how to ask for information that we do not publish or how to complain if you are dissatisfied with any aspect of this publication scheme.

The classes of information that we publish

We publish information that we hold within the following classes. Once information is published under a class we will continue to make it available for the current and previous two financial years.

Where information has been updated or superseded, only the current version will be available. If you would like to see previous versions, you are welcome to make a request to us for that information.

CLASS 1: ABOUT GLASGOW CITY COUNCIL
Class description: Information about Glasgow City Council, who we are, where to find us, how to contact us, how we are managed and our external relations

The information we publish under this class	How to access it
Glasgow City Council Home Page	https://www.glasgow.gov.uk/
Glasgow City Council Service Finder	https://glasgowgis.maps.arcgis.com/apps/MapSeries/index.html?appid=47a5d9cc02d342948c253255cc4dd9cf
Council & Committees	https://www.glasgow.gov.uk/councillors
Councillors	https://www.glasgow.gov.uk/aboutcouncillors
Community Councils	https://www.glasgow.gov.uk/communitycouncils
Contact Us	https://glasgow.gov.uk/contactus

OFFICIAL

OFFICIAL

Customer Care Centre	Page no longer exists
Complaints	https://glasgow.gov.uk/complaints
Media Enquiries	https://glasgow.gov.uk/mediacontacts
Council Officials	https://glasgow.gov.uk/ManagementTeams
Council Policies and Regulations	https://glasgow.gov.uk/performance
Audit Arrangements	https://www.glasgow.gov.uk/audit
Audited Accounts	https://www.glasgow.gov.uk/annual
Arms Length External Organisations	https://www.glasgow.gov.uk/aleos
Strategic Plan 2012-2017	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=14572&p=0
City Charter	https://www.glasgow.gov.uk/citycharter
News & Events	https://www.glasgow.gov.uk/news

CLASS 2: HOW GLASGOW CITY COUNCIL DELIVERS ITS FUNCTIONS AND SERVICES

Class description:

Information about our work, our strategy and policies for delivering functions and services and information for our service users.

The information we publish under this class	How to access it
Statutory Duties & Powers	
Glasgow City Council Guide to Statutory Duties & Powers	https://www.glasgow.gov.uk/privacy
Council Tax, Non Domestic Rates & Benefits	
Glasgow City Assessor	https://www.glasgow.gov.uk/assessors
Council Tax & Benefits	https://www.glasgow.gov.uk/ct
Universal Credit	https://www.glasgow.gov.uk/uc

OFFICIAL

OFFICIAL

Business Rates (Non Domestic Rates)	https://www.glasgow.gov.uk/ndr
Electoral Registration Services	
Electoral Registration	https://www.glasgow.gov.uk/register tovot e
Elections & Voting	https://www.glasgow.gov.uk/elections
Council Policies	
Council Policies	https://www.glasgow.gov.uk/performance
Education: Going to School	
Children's Rights	https://www.glasgow.gov.uk/children
Clothing Grants and Free School Meals	https://www.glasgow.gov.uk/schoolsandlearning
Education at Home	https://www.glasgow.gov.uk/homeeducation
Education Maintenance Allowance	https://www.glasgow.gov.uk/ema
Enrolment	https://www.glasgow.gov.uk/enrolment
Enrolment from Overseas	https://www.glasgow.gov.uk/enrolment
Meeting Additional Support Needs	https://www.glasgow.gov.uk/asl
My Catchment Area	https://www.glasgow.gov.uk/education
Early Learning and Childcare	https://www.glasgow.gov.uk/schoolsandnurseries
The Curriculum	https://www.glasgow.gov.uk/curriculum
Outdoor Education	https://www.glasgow.gov.uk/blairvadach
Dance School of Scotland & Musical Theatre	https://www.glasgow.gov.uk/danceschool
Gaelic & Gaelic Language Plan	https://www.glasgow.gov.uk/gaelic
Glasgow Senior Phase Prospectus 2019/20	https://citizen.glascc1-prd.gosshosted.com/media/4944/Glasgow-Senior-Phase-Prospectus-2019-20/pdf/Prospectus_201920_2.pdf
Glasgow School of Sport	https://www.glasgow.gov.uk/gsos
List of Nursery, Primary, Secondary and ASL Schools	https://www.glasgow.gov.uk/education

OFFICIAL

Education: Application Forms	
Entertainment Licences	https://www.glasgow.gov.uk/entertainment
Free School Transport	https://www.glasgow.gov.uk/schooltransport
Placing Requests	https://www.glasgow.gov.uk/placing
Pupil Enrolment	https://www.glasgow.gov.uk/enrolment
Work Permits for Children	https://www.glasgow.gov.uk/workpermits
Social Care & Health	
Shielding - Request Support	Page doesn't exist
HSCP Covid 19 Update	https://glasgowcity.hscp.scot/covid-19-hscp-update
Adults and Older People	https://www.glasgow.gov.uk/adults
Children and Families	https://www.glasgow.gov.uk/childrenandfamilies
Autism Resource Centre (ARC)	https://www.glasgow.gov.uk/arc
Carers	https://www.glasgow.gov.uk/carers
Criminal Justice	https://www.glasgow.gov.uk/justice
Personalisation	https://www.glasgow.gov.uk/personalisation
Homelessness	https://www.glasgow.gov.uk/homelessness
Sensory Services	https://www.glasgow.gov.uk/sensorysupport
Services for Asylum Seekers	https://www.glasgow.gov.uk/services
Supported Employment	https://www.glasgow.gov.uk/supportedemployment
Welfare Rights and Debt Advice	https://www.glasgow.gov.uk/moneyadvice
Scottish Welfare Fund	https://www.glasgow.gov.uk/swf
Glasgow City HSCP Planning	https://glasgowcity.hscp.scot/strategies-and-plans
Glasgow City HSCP Performance	https://glasgowcity.hscp.scot/performance-and-demographics
How to access services	https://www.glasgow.gov.uk/sw
Get a Social Work Service out of Office Hours	https://www.glasgow.gov.uk/sw
Arrange an Adaptation for Your Home	https://www.glasgow.gov.uk/adaptations
Request a Blue Badge for Disabled Parking	https://www.glasgow.gov.uk/bluebadge
Get Help with a Drug or Alcohol Problem	https://www.glasgow.gov.uk/help

OFFICIAL

Alcohol and Drug Partnership	https://www.glasgow.gov.uk/adp
Make a Complaint to Social Work	https://www.glasgow.gov.uk/swcomplaints
Arrange Equipment to Help at Home	https://www.glasgow.gov.uk/adaptations
Charging Policy	https://citizen.glascc1-prd.gosshosted.com/media/2326/Social-Care-Charging-Policy/pdf/Social_Care_Charging_Policy_23-24.pdf?m=1681810709957
Care Homes	
Improving the Cancer Journey	https://www.glasgow.gov.uk/icj
Kinship Care	https://www.glasgow.gov.uk/kinship
Macmillan Cancer Support Services	https://www.glasgow.gov.uk/mci
Health and Social Care Integration	https://www.glasgow.gov.uk/careandsupport
National Care Standards	https://www.glasgow.gov.uk/ncs
A Local Social Work Office	https://www.yoursupportglasgow.org/directory/providerlist/451
Pay a Home Care Bill	https://ip.e-paycapita.com/AIP/itemSelectionPage.do?link=showItemSelectionPage&siteId=286&languageCode=EN&source=AIP
Report Concerns About an Adult	https://www.glasgow.gov.uk/reportconcerns
Report Concerns About a Child	https://www.glasgow.gov.uk/reportconcernschild
What is a Direct Payment	https://www.glasgow.gov.uk/directpayment
What is a Prepaid Card	https://www.glasgow.gov.uk/prepaidcard
Bursaries for Care Experienced Young People	https://www.glasgow.gov.uk/bursaries
Make a Subject Access Request to SWS	https://www.glasgow.gov.uk/sar
Planning, Building & Economic Development	
Planning Applications	https://www.glasgow.gov.uk/planningapplications
Compulsory Purchase Orders	https://www.glasgow.gov.uk/cpos
Building Standards & Public Safety	https://www.glasgow.gov.uk/bcps
Energy & Affordable Warmth	https://www.glasgow.gov.uk/eaaw

OFFICIAL

OFFICIAL

Strategic Housing Investment	https://www.glasgow.gov.uk/shi
Information for Home Owners	https://www.glasgow.gov.uk/afho
Private Landlord Information	https://www.glasgow.gov.uk/plso
Development Plans	https://www.glasgow.gov.uk/developmentplan
Open Space Strategy	https://www.glasgow.gov.uk/openspacestrategy
Transforming Communities	https://www.glasgow.gov.uk/tcg
Community Asset Transfer	https://www.glasgow.gov.uk/cat
Community Assets Transfer - Requests for Review	https://www.glasgow.gov.uk/rfr
Urban Model	https://www.glasgow.gov.uk/urbanmodel
Regeneration	https://www.glasgow.gov.uk/regeneration
Planning Regeneration Areas	https://www.glasgow.gov.uk/pra
Oatlands Regeneration	https://www.glasgow.gov.uk/oatlands
Cowlares Regeneration	https://www.glasgow.gov.uk/cowlares
City Deal	https://www.glasgow.gov.uk/citydealglasgow
Co-operative Glasgow	https://www.glasgow.gov.uk/co-operativeglasgow
Business Gateway Start Up	http://www.bgateway.com/local-offices/glasgow?qclid=CjwKEAjw-vewBRDH1-b52Lig1hkSJACTPvFEewM4bshJ2vBrMbCYxyganTlgJnncH1_5el9fPZ5SxoC3J7w_wcB
Digital Glasgow	https://www.glasgow.gov.uk/digital
Starting or growing a business	https://www.glasgow.gov.uk/startorgrow
Guide to Redundancy	https://www.glasgow.gov.uk/redundancy
New Business Information Pack	https://citizen.glascc1-prd.gosshosted.com/media/4001/New-Business-Pack-Retailers-and-Caterers/pdf/New_Business_Pack_-_Retailers_and_Caterers_PDF_002.pdf?m=1680015379380
Business Support	https://www.glasgow.gov.uk/businesssupport
City Services Groups	https://www.glasgow.gov.uk/cityservices
Inward Investment	https://www.glasgow.gov.uk/Inwardinvestment
Invest Glasgow Website	http://investglasgow.com/

OFFICIAL

International Financial Services District	https://www.glasgow.gov.uk/ifsd
Factsheets & Statistics	https://www.glasgow.gov.uk/factsheets
Glasgow Film Office	https://www.glasgow.gov.uk/GlasgowFilmOffice
Glasgow Guarantee	https://www.glasgow.gov.uk/glasgowguarantee
Credit Unions in Glasgow	http://www.cucity.co.uk/
Inclusive Glasgow	https://www.glasgow.gov.uk/ig
Resilient Glasgow	https://www.glasgow.gov.uk/resilience
Conservation & Listed Buildings	https://www.glasgow.gov.uk/conservation
Residential Design Guide	https://www.glasgow.gov.uk/designguide
Design Guide for Repair and Replacement of Windows	https://www.glasgow.gov.uk/windows
Historical Building Repairs	https://www.glasgow.gov.uk/grants
Planning Enforcement	https://www.glasgow.gov.uk/planningenforcement
Stair & Backcourt Lighting Maintenance	https://www.glasgow.gov.uk/stairlighting
Street Naming and Numbering	https://www.glasgow.gov.uk/snn
Legal Matters	
Byelaws	https://www.glasgow.gov.uk/byelaws
Claims against the Council	https://www.glasgow.gov.uk/claims
Registration Services	
Getting married in Glasgow	https://citizen.glascc1-prd.gosshosted.com/media/143/Getting-Married-in-Glasgow/pdf/Getting_Married_In_Glasgow1.pdf?m=1659704039193
Marriages	https://www.glasgow.gov.uk/weddingdays
Renewal of Vows	https://www.glasgow.gov.uk/vowrenewal
Death	https://www.glasgow.gov.uk/deathregister
Tell Us Once	https://citizen.glascc1-prd.gosshosted.com/media/4315/Tell-Us-Once/pdf/Tell_Us_Once.pdf?m=1681393459157
Birth	https://www.glasgow.gov.uk/birth
Stillbirth	https://www.glasgow.gov.uk/stillbirth

OFFICIAL

OFFICIAL

Naming Ceremony	https://www.glasgow.gov.uk/naming
Civil Partnership	https://www.glasgow.gov.uk/civil
Citizenship	https://www.glasgow.gov.uk/citizen
Ordering Certificates	https://www.glasgow.gov.uk/certificatesonline
Change of Name	https://www.glasgow.gov.uk/namechange
Re-registration of Birth or Stillbirth	https://www.glasgow.gov.uk/reregistration
Family History	https://www.glasgow.gov.uk/familyhistory
Bereavement Services	https://www.glasgow.gov.uk/bereavement
Licencing & Notifications	
Alcohol Licences	https://www.glasgow.gov.uk/alcohollicensing
Animal Related Licences	https://www.glasgow.gov.uk/animallicences
Trading Licences	https://www.glasgow.gov.uk/trading
Vehicle Related Licences	https://www.glasgow.gov.uk/licences/taxis
Multiple Occupancy Housing Licensing	https://www.glasgow.gov.uk/hmo
Public Charitable Collections Permissions	https://www.glasgow.gov.uk/licences/charity
Entertainment Licences	https://www.glasgow.gov.uk/entertainmentlicences
Public Processions	https://www.glasgow.gov.uk/processions
Land & Environmental Services Book of Charges	https://citizen.glascc1-prd.gosshosted.com/media/140/Book-of-Charges/pdf/NRS_Book_of_Charges_2024-25_For_NRS_Distribution_xlsx_002.pdf?m=1711642875657
Cleansing and Waste	
Clean Glasgow campaign	https://www.glasgow.gov.uk/environmentalissues
Blue Bin Recycling	https://citizen.glascc1-prd.gosshosted.com/article/4610/Blue-Recycling-Bin
Brown Bin Recycling	https://citizen.glascc1-prd.gosshosted.com/article/4616/Brown-Bins-Kerbside-Properties
Purple Bin Recycling	https://citizen.glascc1-prd.gosshosted.com/article/4613/Purple-Recycling-Bin

OFFICIAL

OFFICIAL

Household Waste Recycling Centre	https://www.glasgow.gov.uk/hwrc
Recycling Points	https://www.glasgow.gov.uk/RecyclingPoints
Collection Days	https://www.glasgow.gov.uk/CollectionDays
Collection of Bulky Waste Items	https://www.glasgow.gov.uk/CollectionDays
Missed Bin Collections	https://www.glasgow.gov.uk/missedbincollection
Replacement/Additional/New Bins	https://www.glasgow.gov.uk/binrequest
Commercial Waste	https://www.glasgow.gov.uk/commercialwaste
Commercial Waste Enforcement	https://www.glasgow.gov.uk/cwe
Weighbridges	https://citizen.glascc1-prd.gosshosted.com/article/4266/Household-Waste-Recycling-Centre-and-Weighbridge-Facilities
Roads & Parking	
Dropped Kerbs	https://www.glasgow.gov.uk/onlinefootwaycrossingform
Parking Zone Permits	https://www.glasgow.gov.uk/parkingzonepermits
Roads & Footway Permits	https://www.glasgow.gov.uk/roadsfootwaypermit
Bus Lane Enforcement	https://citizen.glascc1-prd.gosshosted.com/article/3803/Bus-Lane-Charge-Notices
Locate Bus and Taxi Lanes in the City	https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=cf679dd3cf774acaabdbfae50772b5d5
Bus Priority Measures - Oswald and Union Street	https://www.glasgow.gov.uk/CHttpHandler.ashx?id=46323
Parking Enforcement	https://www.glasgow.gov.uk/penaltycharge
Abandoned Bicycles	https://www.glasgow.gov.uk/index.aspx?q=abandoned+bicycles&articleid=17096&go.x=0&go.y=0
Abandoned Vehicles	https://www.glasgow.gov.uk/abandonedvehicles
Street Lighting	https://citizen.glascc1-prd.gosshosted.com/article/3805/Report-Lighting-Faults
Roads and Lighting Faults	https://citizen.glascc1-prd.gosshosted.com/article/1779/Report-Road-Faults
New Road Adoptions	https://www.glasgow.gov.uk/nra
Road Safety	https://www.glasgow.gov.uk/roadsafety
Roadworks Control	https://www.glasgow.gov.uk/roadworks

OFFICIAL

Statutory List of Public Roads	https://www.glasgow.gov.uk/publicroadlist
Glasgow's Low Emission Zone	https://www.glasgow.gov.uk/lez
Winter Maintenance	https://www.glasgow.gov.uk/wintermaintenance
Connecting Woodside	https://citizen.glascc1-prd.gosshosted.com/article/3951/Connecting-Woodside
Gritting	https://citizen.glascc1-prd.gosshosted.com/article/5111/Gritting-and-Salt
Spaces For People	https://www.glasgow.gov.uk/spacesforpeople
Transport	
Abnormal Loads	https://www.glasgow.gov.uk/abnormalloads
Cycling in the City	https://www.glasgow.gov.uk/cycling
Car Club	https://www.glasgow.gov.uk/carclub
Concessionary Travel	https://www.glasgow.gov.uk/concessionarytravel
Free School Transport	https://citizen.glascc1-prd.gosshosted.com/article/2493/Free-School-Transport-for-Catchment-School
Parks, Open Space & Leisure	
Parks and Gardens	https://www.glasgow.gov.uk/parks
Walking & Heritage Trails	https://www.glasgow.gov.uk/heritagetrails
Allotments	https://www.glasgow.gov.uk/allotments
Biodiversity	https://www.glasgow.gov.uk/biodiversity
Local Nature Reserves	https://www.glasgow.gov.uk/localnature
Environment & Conservation Areas	https://glasgowgis.maps.arcgis.com/apps/webappviewer/index.html?id=190f4621ec014d219085d024a6975ecd
Venue Hire in Parks	https://www.glasgow.gov.uk/venuehire
Park Management	https://citizen.glascc1-prd.gosshosted.com/media/7528/Update-of-the-Parks-Management-Rules/pdf/Update_of_the_Parks_Management_Rules.pdf?m=1696422735717
Events	https://www.glasgow.gov.uk/events
Events in the Park	https://www.glasgow.gov.uk/upcomingevents

OFFICIAL

OFFICIAL

Markets	https://www.glasgow.gov.uk/markets
Clyde Tidal Weir	https://www.glasgow.gov.uk/tidalweir
Clyde Pontoons	https://www.glasgow.gov.uk/pontoon
Libraries	
Museums	https://www.glasgow.gov.uk/museums
City Chambers Tours	https://www.glasgow.gov.uk/citychamberstours
Cycle Hire Scheme	http://www.nextbike.co.uk/en/glasgow/
The Lighthouse	https://www.glasgow.gov.uk/thelighthouse
Public Toilets	https://citizen.glascc1-prd.gosshosted.com/article/6553/Public-Toilets
Community Resources Hubs	https://www.glasgow.gov.uk/communityresources
Housing	
Housing Information for Service Users	https://www.glasgow.gov.uk/housinginfo
Housing Strategy	https://citizen.glascc1-prd.gosshosted.com/article/4041/Housing-Strategy
Housing Options	https://www.glasgow.gov.uk/housingoptions
Housing Associations	https://www.glasgow.gov.uk/housingassociations
Allocations Policies	https://www.glasgow.gov.uk/allocationspolicies
New Supply Shared Equity	https://www.glasgow.gov.uk/nsse
Housing Regeneration	https://www.glasgow.gov.uk/housingregen
Housing Investment Plan	https://www.glasgow.gov.uk/hip
Fuel Poverty	https://www.glasgow.gov.uk/fuelpoverty
Energy Advice	https://www.glasgow.gov.uk/eat
Glasgow Home Energy (G-Heat)	https://www.glasgow.gov.uk/gheat
Transforming Communities	https://www.glasgow.gov.uk/tcg
Glasgow Factoring Commission	https://www.glasgow.gov.uk/gfc
Statutory Enforcement Action for Common Repairs	https://www.glasgow.gov.uk/enforcementaction
Community Relations Unit	https://www.glasgow.gov.uk/cru

OFFICIAL

OFFICIAL

Emergency Planning & Risk Management	
Resilience Planning	https://citizen.glascc1-prd.gosshosted.com/article/4047/Resilience
Risk Management Policy and Framework	https://citizen.glascc1-prd.gosshosted.com/media/5917/Risk-Management-Framework/pdf/Risk_Management_Framework.pdf?m=1702657457207
Safety at Sports Grounds	https://www.glasgow.gov.uk/safetyatgrounds
Scientific Services	https://www.glasgow.gov.uk/scientificservices
Environment	
Flood Risk & Drainage Impact Assessments	https://www.glasgow.gov.uk/floodrisk
Water Environment	https://www.glasgow.gov.uk/SG8
Clyde & Loch Lomond Local Plan	https://glasgow.gov.uk/clydeandlochlomond
Strategic Environment Assessment	https://glasgow.gov.uk/strategicenvironmentassessment
Sustainable Glasgow	https://glasgow.gov.uk/sustainableglasgow
Energy Management	https://glasgow.gov.uk/carbon
Glasgow's Trees	https://citizen.glascc1-prd.gosshosted.com/article/4768/Trees
Tree Management	https://glasgow.gov.uk/treemanagement
Tree Responsibility	https://glasgow.gov.uk/treeresponsibility
Open Space Strategy	https://glasgow.gov.uk/openspacestrategy
Core Paths Plan	https://glasgow.gov.uk/corepaths
Japanese Knotweed	https://glasgow.gov.uk/japaneseknotweed
Enforcement Services	
Trading Standards	https://glasgow.gov.uk/tradingstandards
Noise	https://citizen.glascc1-prd.gosshosted.com/reportnoise
Food Safety – Approved Premises	https://glasgow.gov.uk/approvedpremises
Food Safety – Cross Contamination	https://glasgow.gov.uk/crosscontamination
Food Safety – Export Certificates	https://glasgow.gov.uk/exportcertificates

OFFICIAL

Food Hygiene Inspections	https://glasgow.gov.uk/foodhygieneinspections
Food Sampling	https://glasgow.gov.uk/foodsampling
Food Labelling	https://glasgow.gov.uk/foodlabelling
Food Safety Advice	https://glasgow.gov.uk/foodsafety
Hazard Analysis & Critical Control Point	https://glasgow.gov.uk/hazardanalysis
Home Food Production & Catering	https://glasgow.gov.uk/homefoodproduction
Registering a new food business	https://glasgow.gov.uk/newfoodbusiness
Section 50 – Certificate of Suitability in relation to food hygiene	https://glasgow.gov.uk/s50
Temperature Monitoring Guidance for Food Businesses	https://glasgow.gov.uk/tmg
Certificate of Compliance for Street Trading Vehicles	https://glasgow.gov.uk/ccstv
Public Health	https://citizen.glascc1-prd.gosshosted.com/article/3968/Public-Health
Pest Control	https://glasgow.gov.uk/pestcontrol
Making a report out of hours	https://citizen.glascc1-prd.gosshosted.com/article/3973/Report-out-of-hours-complaints
Air Quality	https://glasgow.gov.uk/airquality
Local Air Quality Management	https://www.glasgow.gov.uk/localairqualitymanagement
Immigration Application Inspection	https://glasgow.gov.uk/immigrationletters
Ship Sanitation Inspection	https://glasgow.gov.uk/shipsanitation
Scientific Services	https://glasgow.gov.uk/scientificservices
Property & Land	
Property Enquiry Certificates	https://glasgow.gov.uk/pec
Corporate Address Gazetteer	https://glasgow.gov.uk/cag
Property Details	http://apps.esriuk.com/app/MyNearest/15/view/ecdb4efc34014e8da38c6009697304f9/index.html
Grants for Property Repairs	https://glasgow.gov.uk/grantsforpropertyrepairs
Stalled Spaces	https://glasgow.gov.uk/stalledspaces
City Property (Glasgow) LLP	https://glasgow.gov.uk/cityproperty

OFFICIAL

OFFICIAL

City Property Glasgow (Investments) LLP	https://glasgow.gov.uk/citypropertyinvestments
---	---

CLASS 3: HOW GLASGOW CITY COUNCIL TAKES DECISIONS AND WHAT IT HAS DECIDED
Class description: Information about the decisions we take, how we make decisions and how we involve others

The information we publish under this class	How to access it
Council and Committees	https://glasgow.gov.uk/councillors
Council Officials	https://glasgow.gov.uk/ManagementTeams
Council & Committee Standing Orders	https://citizen.glascc1-prd.gosshosted.com/media/5905/Council-and-Committee-Standing-Orders/pdf/Council_Standing_Orders_May_2022.pdf?m=1702657344750
Council & Committee Terms of Reference	https://citizen.glascc1-prd.gosshosted.com/media/5899/Committee-Terms-of-Reference-December-2023/pdf/2_-_Terms_of_Reference_December_2023_002.pdf?m=1702657341347
Council Diary	http://onlineservices.glasgow.gov.uk/councillorsandcommittees/calendar.asp
Council Agendas and Minutes	http://onlineservices.glasgow.gov.uk/councillorsandcommittees/latestMeetings.asp?sort=1
Committee Documents	http://onlineservices.glasgow.gov.uk/councillorsandcommittees/DocumentSearchPublic.asp
Scheme of Delegated Functions	https://citizen.glascc1-prd.gosshosted.com/media/5904/Scheme-of-Delegated-Functions/pdf/3_-_Scheme_of_Delegated_Functions_-_January_2024_002.pdf?m=1705315401133
Policy, Planning & Strategy	https://glasgow.gov.uk/pps
Glasgow City Health and Social Care Structure	https://glasgowcity.hscp.scot/publication/glasgow-city-health-and-social-care-executive-management-chart

OFFICIAL

OFFICIAL

Glasgow City HSCP Strategic and Locality Plans	https://glasgowcity.hscp.scot/strategic-and-locality-plans
Glasgow City HSCP Governance	https://glasgowcity.hscp.scot/governance-documents
Glasgow Community Planning Partnership	https://glasgow.gov.uk/gcpp
Community Councils	https://glasgow.gov.uk/communitycouncils
Consultations	https://glasgow.gov.uk/consultations ??
Participation Request	https://citizen.glascc1-prd.gosshosted.com/participationrequests
Glasgow Household Survey	https://glasgow.gov.uk/ghs
Petitions	https://glasgow.gov.uk/petitions

CLASS 4: WHAT GLASGOW CITY COUNCIL SPENDS AND HOW IT SPENDS IT
<p>Class description:</p> <p>Information about our strategy for, and management of, financial resources (in sufficient detail to explain how we plan to spend public money and what has actually been spent.</p>

The information we publish under this class	How to access it
Council Budget	https://glasgow.gov.uk/budget
Remuneration & Expenses	https://glasgow.gov.uk/electedmembers
Annual Accounts	https://glasgow.gov.uk/annual
Strathclyde Pension Fund	www.spfo.org.uk
Glasgow Communities Fund	https://glasgow.gov.uk/glasgowcommunitiesfund
Charity Trust Publications	https://glasgow.gov.uk/ctp
Common Good Fund	https://glasgow.gov.uk/cgf
Financial Policies and Procedures	https://glasgow.gov.uk/fpap

OFFICIAL

OFFICIAL

Corporate Debt Policy	https://citizen.glascc1-prd.gosshosted.com/Debt
Fair Processing (National Fraud Initiative)	https://citizen.glascc1-prd.gosshosted.com/article/1345/National-Fraud-Initiative-Privacy-Statement
Key Facts & Figures	https://glasgow.gov.uk/kfaf
Financial Regulations	https://citizen.glascc1-prd.gosshosted.com/media/5918/Financial-Regulations/pdf/Financial_Regulations_etc_2017.pdf?m=1702657368923

CLASS 5: HOW GLASGOW CITY COUNCIL MANAGES ITS HUMAN, PHYSICAL AND INFORMATION RESOURCES
Class description: Information about how we manage the human, physical and information resources of Glasgow City Council.

The information we publish under this class	How to access it
People Management	
HR Strategy	https://citizen.glascc1-prd.gosshosted.com/media/277/HR-Strategy/pdf/HR_Strategy.pdf?m=1681392405807
Job Evaluation	https://www.glasgow.gov.uk/jobevaluation
Health & Safety	https://glasgow.gov.uk/healthandsafety
Careers in Glasgow City Council	https://glasgow.gov.uk/vacancies
Guide to Applying for a Job	https://glasgow.gov.uk/vacancies
Competencies	https://glasgow.gov.uk/vacancies
Vacancies	https://glasgow.gov.uk/vacancies
Policy on Recruitment & Selection	https://glasgow.gov.uk/vacancies
Equal Opportunities Policy	https://glasgow.gov.uk/vacancies
Work Life Balance Policy	https://glasgow.gov.uk/vacancies
Code of Conduct encompassing: Council Policy on Whistleblowing, Conditions of Service - Recruitment & Selection, Conditions of Service - Political Restrictions, Grievance Procedures, Declaration of Interest Guidance, Whistleblowing	https://glasgow.gov.uk/vacancies

OFFICIAL

Procedure, Acceptable Use of our ICT Facilities and Hospitality/Acceptance of Gifts Policy	
Bullying & Harasment Policy	https://glasgow.gov.uk/vacancies
Parental Bereavement Policy	https://citizen.glascc1-prd.gosshosted.com/article/3108/Enhanced-parental-bereavement-policy-for-council-employees
Anti-Bribery Policy	https://citizen.glascc1-prd.gosshosted.com/article/1331/Anti-Bribery-Policy
Equality & Diversity Information	https://www.glasgow.gov.uk/employeeediversity
Glasgow Living Wage	https://www.glasgow.gov.uk/glw
Staff Awards	https://www.glasgow.gov.uk/staffawards
Corporate Asset Management Plan	
Corporate Asset Management Plan	https://citizen.glascc1-prd.gosshosted.com/article/1084/Asset-Management
Physical Assets	
Civic Collections	https://www.glasgow.gov.uk/civiccollections
Fleet	https://www.glasgow.gov.uk/fleet
ICT	https://www.glasgow.gov.uk/ict
Infrastructure	https://citizen.glascc1-prd.gosshosted.com/article/1079/Infrastructure
Open Spaces	https://www.glasgow.gov.uk/openspaces
Property	https://www.glasgow.gov.uk/properties
Information	
Freedom of Information Requests	https://www.glasgow.gov.uk/foi
Environmental Information Requests	https://www.glasgow.gov.uk/ei
Publication Scheme & Guide to Information	https://www.glasgow.gov.uk/publicationscheme
Data Protection & Subject Access Requests	https://citizen.glascc1-prd.gosshosted.com/article/1300/Data-Protection-and-Freedom-of-Information

OFFICIAL

OFFICIAL

Re-Use of Public Sector Information Regulations	https://www.glasgow.gov.uk/publicsectorinfo
Fair Processing Notice – National Fraud Initiative	https://citizen.glascc1-prd.gosshosted.com/article/1345/National-Fraud-Initiative-Privacy-Statement
Privacy Statement	https://www.glasgow.gov.uk/privacy
Service Specific Privacy Statements	https://www.glasgow.gov.uk/privacy
Business Privacy Statements	https://www.glasgow.gov.uk/bps
Privacy and Cookies	https://www.glasgow.gov.uk/cookies
Records Management Plan	https://citizen.glascc1-prd.gosshosted.com/media/2669/Records-Management-Plan/pdf/viewSelectedDocument.pdf?m=1675253361840
Records Retention and Disposal Schedule	http://www.glasgow.gov.uk/rlds

CLASS 6: HOW GLASGOW CITY COUNCIL PROCURES GOODS AND SERVICES FROM EXTERNAL PROVIDERS

Class description:

Information about how we procure goods and services, and our contracts with external providers

The information we publish under this class	How to access it
How to do business with Glasgow City Council	https://citizen.glascc1-prd.gosshosted.com/article/5724/How-to-do-Business-with-Glasgow
Tendering for Contracts	https://www.glasgow.gov.uk/tendering
Help with Tendering	https://www.glasgow.gov.uk/tenderinghelp
Register of Live Contracts	https://citizen.glascc1-prd.gosshosted.com/article/5725/Register-of-Live-Contracts
Collaborative Contracts	https://www.glasgow.gov.uk/collabcontracts

CLASS 7: HOW GLASGOW CITY COUNCIL IS PERFORMING

Class description:

OFFICIAL

OFFICIAL

Information about how [name of the authority] performs as an organisation, and how well it delivers its functions and services

The information we publish under this class	How to access it
Annual Performance Report	https://citizen.glascc1-prd.gosshosted.com/article/1332/Performance-Report
Service Performance	https://www.glasgow.gov.uk/serviceperformance
Statutory Performance Indicators	https://www.glasgow.gov.uk/spi
Best Value	https://www.glasgow.gov.uk/bestvalue
Glasgow City HSCP Performance	https://glasgowcity.hscp.scot/index.php/performance
Planning Performance Framework	https://www.glasgow.gov.uk/planningperformanceframework
Single Outcome Agreement	https://www.glasgow.gov.uk/singleoutcomeagreement
Local Government Benchmarking Framework	https://www.glasgow.gov.uk/lgbf

CLASS 8: OUR COMMERCIAL PUBLICATIONS

Class description:

Information packaged and made available for sale on a commercial basis and sold at market value through a retail outlet e.g. bookshop, museum or research journal.

The information we publish under this class	How to access it
"Glasgow Green renewed: end of project report" (ISBN 9781873190647)	http://www.rias.org.uk/bookshop/books/glasgow-green-renewed/

CLASS 9: OUR OPEN DATA

Class description:

Open data made available by the authority as described by the Scottish Government's Open Data Resource Pack and available under an open licence.

The Commissioner expects authorities to publish the following information, **as a minimum:**

- The authority's open data publication plan
- Open data sets and their metadata, or links to where they are accessible

OFFICIAL

OFFICIAL

--

The information we publish under this class	How to access it
Future City Glasgow – Report to Committee	http://onlineservices.glasgow.gov.uk/councillorsandcommittees/viewSelectedDocument.asp?c=P62AFQUT81UTUTDN
Smart City – Report to Committee	http://onlineservices.glasgow.gov.uk/councillorsandcommittees/viewSelectedDocument.asp?c=P62AFQDNT1Z3UTT181
Glasgow Open Data	https://data.glasgow.gov.uk/