



Ref: PR0819

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## **DECISION NOTICE**

### **Section 24 of Community Empowerment (Scotland) Act 2015**

#### **PARTICIPATION REQUEST:**

#### **Submitted by Pollokshields Community Council on 19 November 2019**

A Participation Request has been submitted by Pollokshields Community Council (PCC) to Glasgow City Council (GCC) in terms of Section 22 of the Community Empowerment (Scotland) Act 2015 ("the 2015 Act").

PCC is a "community participation body" in terms of Section 20(1) of the 2015 Act and GCC is a "public service authority" in terms of Section 21 and Schedule 2 of the 2015 Act.

#### **1. Outline of the request**

PCC made a request to work collaboratively with GCC to address the subject of litter in the ward and the impact this has on the health and wellbeing of residents. Residents have complained about excess litter, vermin, and increased waste from commercial organisations and absentee landlords. PCC believe that recycling facilities and waste disposal areas are in short supply and that enforcement does not appear to be effective.

The four main concerns that PCC wished to work with GCC to address were:

1. Litter
2. Bulk Uplift
3. Businesses
4. Household Recycling and moving towards Zero Waste

GCC notes that the outcome that PCC seeks is to have:

- An effective waste and recycling service for Pollokshields that meets the government's climate challenge targets
- A healthy and safe environment in which people can live, work and play
- A local community that is proud of where they live

#### **2. Public Authority decision**

Having considered the Participation Request fully as outlined in Section 24 of the 2015 Act, GCC is approving the request. It is noted the outcomes fit well with GCC's strategic priorities in developing vibrant and safe communities across the city and in achieving Glasgow's sustainability commitments.

In addition to which, the outcomes build on the GCC Neighbourhoods and Sustainability's waste strategy which aims to improve collection services, increase recycling and reduce waste levels at landfills.

GCC and PCC recognise delivering the outcomes will require a long term cooperative approach to create an operational framework. The parties will require to engage with communities to create a more active 'on the ground' partnership and will also have to adapt in response to public services financial challenges.

In accordance with the requirements under Section 26(5) of the 2015 Act, GCC have agreed on the development of a Neighbourhood Liaison Team (NLT) within the GCC Neighbourhood and Sustainability Division. The development of the NLT provides new opportunities for collaborative working to tackle the issues, at a ward level, as raised by PCC in their participation request.

A meeting was arranged with PCC and the NLT on 21<sup>st</sup> January 2020 to discuss and agree an Outcome Improvement Process (OIP) to address each of the issues and work towards delivering the outcomes requested. The January meeting also provides the opportunity to build an active community empowerment protocol by developing specific actions within the OIP to include and support wider community involvement and ownership of the outcomes required.

PCC and GCC have agreed a joint process for the development and review of any OIP. At this stage, the expectation from GCC is to develop collaboratively the joint OIP and involve any other services in the dialogue and delivery of operational requirements. PCC has agreed to continue with discussion towards the development of a long term OIP with GCC / NLT and in supporting community engagement and ownership in the delivery of agreed outcomes and improving the local neighbourhoods.

In conclusion, in accordance with Section 28 of the 2015 Act, GCC and PCC have agreed to the development of the OIP within 90 calendar days from the date of this notice and the publication of the OIP, in accordance with Section 31 of the 2015 Act when the same has been agreed and approved for publication by both parties.

Glasgow City Council takes this opportunity to thank PCC for making a participation request and working with the Neighbourhood & Sustainability services towards ensuring Glasgow is clean, safe and thriving city for all.

Yours sincerely,



George Gillespie  
Executive Director  
Neighbourhood & Sustainability  
Glasgow City Council