



Glasgow City Council – City Development Plan

Details: The project promotes a place making approach to Glasgow’s new City Development Plan.

Judges: This project was created and driven through in-house expertise within the Council. The Judges felt this was a good way forward for a modern development plan especially because it not only followed the Government’s 6 qualities of what makes a successful place but also time had been spent to describe planning, and places, in laymen terms. This was deliberate to try and get more people to be able to penetrate, what can often be quite, complex documents especially for large city areas. Health was also introduced as critical to policy decisions and place-making.

Glasgow City Council - Shawlands Town Centre Action Plan

Details: For the past ten years, Glasgow City Council, Shawlands and Strathbungo Community Council and the Shawlands business community have worked in partnership to deliver the Action Plan.

Judges: The Judges were impressed with the thorough historical background knowledge of Shawlands as a ‘place’ and how transportation changes had impacted on feeling of disconnection from the city centre. One of the special ingredients to the regeneration of this place was that it was not just about physical change. The changes were supported and driven by a ‘bottom up’ drive from the community to create a better place for everyone. The project showed it had secured inward investment but had also been smart in being able to move with the market. In doing so, it embraced the unique qualities of the community and nurtured a creative collective to establish local traders that offered very personal styles. So much so - Instagram ‘photos’ had become a favourite driver for many people to visit cafes and shops etc. The Judges felt the place had vibrancy, confidence and style.

Glasgow City Council - Planning Impact Reports (PIRs) Planning Enforcement

Details: Glasgow’s enforcement charter pledges consistency, expediency and proportionality in taking action and sets priorities for service delivery. Performance is monitored in relation to the timescale targets set by four key service standards.

The Judges were really impressed, and inspired, with this project. In particular, the strong evidence of a team spirit. They also liked how the Council’s Enforcement service had undergone reviews and procedural changes to streamline and improve its service delivery for customers. Whilst they felt it was a simple initiative they were very impressed with its impact - so much so - that Elected Members chose to put resources into the team which endorsed their confidence in the process. The new process, however, was not just about systems but had also raised team morale. Win, win.