



**NRSLOOP**

# The Loop Newsletter

## 19 January 2024

Scan the QR code to download  
the PDF version of the Loop



**For  
Action**

**Important messages that  
require action**



**Click here to  
read more**

## NRS Procurement Guidance

The NRS Procurement Team has a new page on Connect 'NRS Procurement', where you can find information and guidance on topics such as:

- Existing Contractual Arrangements
- New Procurement Projects
- Standing Orders
- Purchases under £10k
- Frequently Asked Questions

The page will be updated on an ongoing basis. If there is anything you would like to see included in this area, please feel free to contact the [NRS Procurement Enquiries](#)

To view NRS Procurement Guidance Connect page [click here](#)



**Click here to  
read more**

## Information Security Essentials Course 2024 on GOLD

Our annual Information Security and Data Protection training course is now available for you to take.

It has been developed to help you understand your role and responsibilities when handling information, to help protect our buildings, staff, data and citizens.

Colleagues should note that this is a mandatory course for the whole council family to complete. All NRS PC facing staff must complete the GOLD course by 28 February 2024

Information security is a fundamental part of our Information Management Strategy and is part of our everyday tasks. For example, it can be wearing your security ID badge to access your workplace; taking a phone call; emailing a supplier or attending a meeting with a customer in their home.

It is vital that we all understand and know how to keep the information and IT equipment we use safe and secure and know what to do if it is accidentally lost or shared with the wrong person. This helps to protect our systems, staff, citizens, buildings and reputation.



## LOOP Schedule

After the Christmas break we are back with a refreshed version of the Loop. If you have any stories to share, please get in touch! We are always looking for articles around the work you undertake, any highlights, awards, recognition or feedback. The LOOP is designed to allow you to keep up to date with service developments.



## Managers' Briefings

The following Managers' Briefs have been issued in the last fortnight. A full list of past briefings is available on the intranet using the button on the left.

- NRS Managers Supervisors Health and Safety Responsibilities
- Information Security and Data Protection

[Click here to read more](#)

## General Interest

## Service News and Corporate Updates that might affect you



## Get on your bike this new year with 50% extra free on Parking!

As part of our Avenues Project, we have installed twenty Bikehangars around the City Centre, offering secure short term cycle parking for commuters and visitors to the city. As part of our partner Cyclehoop's, New Year promotion, they are offering Glasgow City Council staff an extra 50% credit when they top up in January 2024.

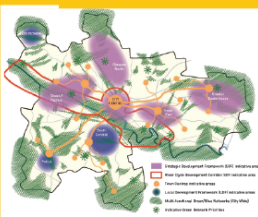
To claim your free credit, simply download the app, create your account and enter the code GCC50 when you add credit. [Click here to get the app.](#)

[Click here to read more](#)



## Eastgate Painting Works

Painting works will commence week beginning Monday 29 January. The works will be carried out within the ground floor back corridor and kitchen area. Colleagues are asked to be mindful of any potential tripping hazards and wet paint. Signage will also be displayed in the affected areas. Where possible during these planned works please avoid using the rear exit door leading to the Car Park.



## City Development Plan 2 Engagement Continues

Last year saw the launch of Early Engagement on City Development Plan 2, which included a number of events being held.

Glasgow City Council has begun work on City Development Plan 2 (CDP2) which will be a corporate land use document setting out place specific policies as to the development and regeneration of the city looking 20 years ahead. The new plan will establish where new homes, schools, businesses, and open spaces should be located. It will identify areas that need to be protected and where future investment should be directed.

Before we begin to write a new plan, the Council is gathering evidence to establish what to plan for and is engaging with residents and stakeholders:

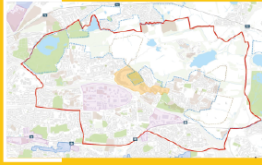
The [My Neighbourhood, My City - Place Standard Survey](#) is all about engaging the people of Glasgow on the quality of their local surroundings. Users have the ability to score a place and also reflect on what is good and what can be made better. The survey will close on 1 February 2024.

A number of events are also being held throughout the city so that residents can tell us their views and find

[Click here to read more](#)

out more about CDP2.

A development survey is available for developers across all sectors to input evidence and development aspirations into the CDP2 process. Use the button on the left or [click here for more information](#).



**Click here to  
read more**

## Greater Easterhouse SDF

Glasgow's City Development Plan identifies the need for Strategic Development Frameworks (SDFs) to inform development within six priority areas of the city where it is recognised that an additional layer of planning guidance is needed to guide regeneration efforts.

Greater Easterhouse is one of the six priority areas. The SDF for Greater Easterhouse identifies key issues and opportunities in the area, and sets the vision and framework for future development in line with the spatial policies of the City Development Plan and the National Planning Framework 4.

Members of the public are being asked to provide their views on the Greater Easterhouse SDF in its current draft and encourage others to take part in this survey.

The draft SDF and supporting documents are available to view on the [council's website](#)

# NRS People

**Supporting your health and  
wellbeing and wellness at  
work as well as learning and  
personal development**



## Meet Your Colleagues

Jodi Terras, Project Officer – TRAs and Initiatives, Housing Strategy

**How long have you worked for the council?**

7 years, the first year I worked on the European Championships.

**What do you do in your role?**

My main responsibility is governance of the Transforming Communities: Glasgow (TC:G) agreement between GCC, Wheatley and Scottish Government. This includes coordinating delivery and reporting on the Transformational Regeneration Areas (TRAs) programme, making sure delivery partners are working in line with GCC policies. As part of Housing Strategy, I support the development of the Housing Strategy and Housing related policies which mean I'm involved in collaborative place based projects across the city including Clyde Metro, Liveable Neighbourhoods and People Make Glasgow:Communities.

**What is your favourite part of your role?**

The variety of projects and stakeholders I engage with. I'm involved from concept design to completion of projects and master planning leads to working with most of the sections within NRS, various community stakeholders, consultants and elected members.

**What are the biggest challenges within your role?**

Maintaining appropriate momentum on the TRA Programme. These are long term delivery plans with complicated infrastructure challenges in places. Ensuring plans are still relevant, particularly now with economic challenges and delivery partners staying committed to their responsibilities to avoid lags in the programme.

## NRS Health and Wellbeing Roadshows December 2023

Staff within Eastgate enjoyed their very own NRS People Roadshow before the end of the 2023.

In house teams and external partnership agencies provided various activities and also information and advice on current relevant topics.

Interactive fun activities based on Road Safety were delivered by our Road Safety colleagues and fun was had by all who participated. Also on the day Incorporate Massage provided free back, neck and shoulder massages and staff also had the opportunity to make their own fruit smoothies with the smoothie bike available.

External partners provided information on Health and Wellbeing and the benefits available to our staff if they



join the Hospital Saturday Fund (HSF). Glasgow Credit Union and Step Change also provided information on saving, budgeting, the cost of living crisis and debt advice. First Bus also provided some travel plan advice and discounted travel available to GCC staff.

Also in attendance were "We are with you" Drugs and Alcohol advice, Bike for Good, Home Energy Scotland, Glasgow Life for gym membership sign ups, Men Matter Scotland also popped along to engage with staff on Mental Health issues and support available, Strathclyde Pension Fund provided information and also advised on retirement planning.

Free literature on all things Health and Wellbeing was available to staff during the visits.

## NRS People Depot Visits

### "One Last Spin" Gambling Harms

Martin Paterson and Adrian Bailey were invited by the Health and Wellbeing (HWB) team to come along and meet with staff to raise awareness and discuss the risks involved with Gambling Harms.

Both visited Polmadie Depot, Greenfield Park and Eastern Depot to meet with staff and show their newly created short 30 minute documentary film "One Last Spin" highlighting the risks, causes and effects associated with Gambling including alcohol and drug use.

This gave staff an insight to real life scenarios and raised awareness in supporting people who may be struggling with issues surrounding Gambling and helping to remove the stigma.

Staff had the opportunity to have a short Q and A with both Martin and Adrian after the film screening at each location.

Should you wish to view the short film "One last Spin" for yourself [please click here](#).

If you need assistance or advice on Gambling Harms, please find information within our [NRSPeople Website](#)

Our [staff health and wellbeing handbook](#) outlines a wealth of information, advice and support on gambling, alcohol, and drugs.

Our workplace policies are in place to help support staff and to reduce the impact of gambling, alcohol, and drug related harms on our workforce.

## New Glasgow People Manager Workshops

All managers, supervisors and aspiring managers are invited to attend the first Glasgow People Manager workshops for 2024. These workshops are delivered by Organisational Development in partnership with the City of Glasgow College.

- **Career Conversations**  
Wednesday 31 January  
9.30 am until 4.00 pm
- **Getting Your Message Across : Delivering Effective Presentations**  
Tuesday 20 February  
9.30 am until 12.30 pm

Please only reserve one space per person and note that spaces are limited. We appreciate that service delivery demands mean that you may not be able to attend after signing up, but please cancel your space as early as possible to allow someone else to attend.

If you require any further information please email [OrganisationalDevelopment@glasgow.gov.uk](mailto:OrganisationalDevelopment@glasgow.gov.uk) or go [to the website](#) to sign up.

## Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

- GLA11363 - Inspector (6 posts)
- GLA11366 - Case Management Worker
- GLA11384 - Crisis Response Worker



[Click here to read more](#)

## General Interest

## What other teams do and events and activities that you can join

### Community and Council team up to improve Hillhead Lane



Teams from NRS have supported the work of the Kersland Street Residents Association to transform a lane in the Hillhead ward. With the support of the local Neighbourhood Coordinator Martin Neill and the Northwest Streetscene crew, Cranworth lane has been changed for the better. By working together, the residents have led the transformation of a fly tipping hotspot into a growing and clean space.

The resident's group have committed to maintaining monthly clean ups of the lane and surrounding area. They are also branching out to carry out similar work in a neighbouring park. With applications for a PTU and request for community payback support submitted it is only a matter of time before they roll their sleeves up once again to help make the local community a cleaner, safer, greener place.



Melissa Field, a local resident involved with the campaign said: "It has been lovely getting involved with my neighbours and to be part of the evolution. The lane has been transformed in such a short span of time. Thanks to our Neighbourhood Liaison Officer Martin who has had to endure our constant calls and emails, he has been fab"

Thanks also to the street cleansing teams from the Council, in particular Frank and Gordon, for all their work in Cranworth Lane. We are now in a great position to maintain the lane and even stretch out to neighbouring lanes.

### Junior Road Safety Officer Calendar Competition Presentation

The Road Safety Unit within NRS Traffic and Road Safety, organise and run a Junior Road Safety Officer (JRSO) scheme throughout primary schools in Glasgow.

The JRSO scheme is a great way for both primary 6 and 7 pupils to get involved in road safety. Two pupils from every school in Glasgow help the Road Safety Unit promote and deliver road safety within their school and within their community to help keep everyone safe.

One of the JRSO tasks is to run an annual competition to design a poster for the road safety calendar which will then be displayed in every nursery, primary and secondary school in Glasgow.

There were five themes to choose from: Cycle Safety, Safer Crossing Places, The Green Cross Code, In car Safety and Active Travel.

The winning poster for 2024 was designed by Romy Sweeny, a primary 6 pupil from Jordanhill School. Nicola Bell, Group Manager, Traffic and Road Safety presented Romy with her prize of a new bike and helmet and the two JRSOs at the school, Kirsty McLean and Tristan Malek, also received a gift voucher for organising the competition in their school.



### Eastgate 2023 Charity Quiz

Staff from across NRS based at Eastgate took part in a Charity Quiz in aid of Cash for Kids and raised £205.

The quiz was won by the NRS Promotions and Engagement team with the team name "Insert team name here" to the surprise of everyone but especially their manager.



# Contact Us

**If you have any information you would like to share through this fortnightly email, please click here to contact the NRS Promotions and Engagement Team**

Neighbourhoods, Regeneration and Sustainability  
Glasgow City Council  
Eastgate  
727 London Road  
Glasgow  
G40 3AQ