



NRSLOOP

The Loop Newsletter 16 February 2024

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For Action

Important messages that require action



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Information Security Essentials Course 2024 on GOLD

Our annual Information Security and Data Protection training course is now available for you to take.

It has been developed to help you understand your role and responsibilities when handling information, to help protect our buildings, staff, data and citizens.

Colleagues should note that this is a mandatory course for the whole council family to complete. All NRS PC facing staff must complete the GOLD course by 28 February 2024

Information security is a fundamental part of our Information Management Strategy and is part of our everyday tasks. For example, it can be wearing your security ID badge to access your workplace; taking a phone call; emailing a supplier or attending a meeting with a customer in their home.

It is vital that we all understand and know how to keep the information and IT equipment we use safe and secure and know what to do if it is accidentally lost or shared with the wrong person. This helps to protect our systems, staff, citizens, buildings and reputation.



[Click here to read more](#)

Managers' Briefings

The following Managers' Briefs have been issued in the last fortnight. A full list of past briefings is available on the intranet using the button on the left.

- Lifting Operations

General Interest

Service News and Corporate Updates that might affect you



[Click here to read more](#)

Kerbside Recycling service changes

Changes to the recycling service for kerbside bin collections will be implemented from March this year ahead of a city-wide roll-out over the following twelve months

The revised arrangements will see residents in homes with a front and back door receive a new grey bin for plastics, metals, cartons, soft plastics and film to present on the pavement for collection. As well as plastic bottles, the new grey bin will be used to recycle other types of plastic including yoghurt pots, margarine tubs, food trays, soft plastics and film, e.g. plastic wrapping, carrier bags, film lids. Food tins, drinks cans and cartons will also be recycled in this bin.

As part of a 'twin stream' approach to recycling, the materials that can be recycled in the blue bin for kerbside collections will also change. The blue bin at these homes will now be for paper, card and cardboard only.

We are introducing these changes in a phased approach, beginning in the Knightswood area in the north west of the city in March 2024.

This first phase will see the improved service provided to approximately 5,500 properties along four routes in Ward 13 (Garscadden/Scotstounhill). All residents scheduled to receive the new grey bin for metal and plastic containers will be written to in advance to advise of the forthcoming changes and also to provide detailed information on how the new system will operate, which will include a collection days calendar.

The new service will then be introduced to the remainder of the north west area by Summer 2024 before being rolled out to the rest of the city during 2024 and 2025. Further information will be provided on a regular basis.

The new arrangements align with the code of practice that supports the Charter for Household Recycling,

which Glasgow City Council signed up to 2019. The aim of the charter is to encourage people to participate in recycling and improve the quality of recycling that is collected.

The new twin stream approach to recycling for kerbside properties is being supported from the £21m investment received the Scottish Government's Recycling Improvement Fund, which will also support the development of a new Materials Recycling Facility (MRF) at Queenslie. The council is also investing £20m in the Queenslie facility

The introduction of the twin stream approach to recycling for kerbside collections also supports Glasgow's goal of becoming a zero waste city and achieving carbon neutrality by 2030. Recycling more of our waste helps to reduce carbon emissions as it takes less energy to make recycled products than using raw materials.



Pavement Parking Ban Update

In order to raise public awareness of the new laws, which are due to be enforced later this year, we have commenced a soft launch by issuing warning notices to vehicles parked in contravention of the legislation. This will allow citizens time to adapt. These notices will be applied by Parking Attendants and our initial focus will be within areas that have regularly been raised as concerns by residents with regard to safety.

In addition, we have setup a dedicated webpage at: www.glasgow.gov.uk/pavementparking. This webpage provides frequently asked questions (FAQ) on what the new legislation means for vehicle owners and also how members of the public can report parking problems to the Council.

We are currently working in conjunction with CGI in order to make the required back office changes to enforcement software in order to allow penalty charge notices to be issued to vehicles parking in contravention of the new legislation. The new legislation prohibits footway parking, double parking and parking at dropped kerb crossing locations. We expect the back office changes to be in place by the end of May to enable enforcement to commence at that stage.

Final Phase of Glasgow Transport Strategy Approved

Glasgow's plans for a reshaped transport network that tackles carbon emissions and inequalities can now be prepared for delivery after a crucial element of the city's transport strategy was approved by the council's City Administration Committee.

The Glasgow Transport Strategy is set to play a central role in the fight against climate change but also seeks to support economic success, create thriving, liveable neighbourhoods and grapple with poverty.

Over 100 policies have been laid out within the strategy, which sets an overall target of reducing vehicle kilometres travelled in Glasgow by 30% by 2030 ahead of the national target of reducing kilometres travelled by 20% by 2030. According to Department of Transport figures, 2.17 billion vehicle kilometres were travelled in Glasgow in 2022 - the largest distance for any local authority area in Scotland.

With the final phase of the transport strategy, the Spatial Delivery Framework, agreed by councillors, Glasgow is now in position to take key decisions that will influence travel behaviour and encourage a shift to more sustainable forms of transport, such as buses, trains and active travel.



The Spatial Delivery Framework will help to identify the best use of limited space within Glasgow when locating key infrastructure such as bus priority corridors, new park and ride stations and mobility hubs where different forms of transport can link together. The Spatial Delivery Framework follows the principles of the national transport hierarchy and will inform decisions on how finite roads space can be best allocated to ensure travel is as safe and efficient as possible for all modes of transport. Ensuring plans for the Clyde Metro are fully aligned with other transport initiatives in Glasgow will also be guided by the framework.

The development of the framework has already helped to identify sixteen potential bus priority corridors throughout the city where a range of measures can improve bus journey times and reliability of service. Possible, additional routes for the bus network have also been identified which could make a dramatic difference to bus provision in the city and work is underway with bus operators on how this potential can be fulfilled. Orbital routes in Glasgow's East End, a route between Glasgow South, Paisley and Glasgow Airport and an orbital route between Partick and Springburn are being considered.

In addition to the nine park and ride stations already in Glasgow, the framework has highlighted seven further possible areas close to the city boundary that could be suitable for park and ride provision. Areas for possible mobility hubs, where multiple modes of transport could intersect, have also been mapped out.

Other transport improvements or interventions being considered through the spatial development framework include the City Network for Active Travel, the Liveable Neighbourhoods programme, freight hubs, EV charging stations, parking zones and prioritising local access where road space is constrained.

All projects highlighted within the Spatial Development Framework of the Glasgow Transport Strategy will be subject to detailed planning and work to secure funding. Work is on going with the council's transport partners on how the aims of the Glasgow Transport Strategy can be delivered.

Further information on the Spatial Delivery Framework and the Glasgow Transport Strategy can be found through the paper approved by the City Administration Committee, which is available through this [link](#).

**NRS
People**

Supporting your health and wellbeing and wellness at work as well as learning and personal development



Seated Acupressure Massages Thursday 29 February

Take time out of your busy day for you and your wellbeing and book a 15 minute seated acupressure massage with Grace Taylor from Incorporate Massage.

Booking conditions apply

This health and wellbeing service is very popular with staff and places fill up quickly. Therefore, please note that if you need to cancel your booking you must give Grace 24 hours' notice to avoid being charged. Missed appointments may still be chargeable.

Location and access

Messages will be carried out in the private Wellbeing Room 2.25, City Chambers East Building at 40 John Street. If you do not have access to the building, please report to the reception at 40 John Street – where you will be issued with a temporary building pass for this session. Please make sure that you return your pass to reception, before you leave the building, so it can be used by the next visitor.

Message format

The massage uses Swedish Massage Techniques. Incorporating the head, neck, shoulders, back, hands and arms, to help reduce stress. It is fully clothed with no oils used.

Availability

On Thursday 29 February - available slots are:

- 10:00am until 10:15am
- 10:15am until 10:30am
- 10:30am until 10:45am
- 10:45am until 11:00am
- 11:00am until 11:15am
- 11:15am until 11:30am
- 11:30am until 11:45am
- 11:45am until 12:00noon
- 12:30pm until 12:45pm
- 12:45pm until 1:00pm
- 1:00pm until 1:15pm
- 1:15pm until 1:30pm
- 1:30pm until 1:45pm
- 1:45pm until 2:00pm
- 2:00pm until 2:15pm
- 2:15pm until 2:30pm

Costs

£15 for 15 minutes Payments should be made directly to Grace upon arrival.

Sign up now

To book your space, please email grace@incorporatemassage.co.uk with subject "GCC Messages" and provide your name and both the date and time slot you are interested in. Please see the booking conditions above. Spaces are limited and will be based on first come, first served basis so book now to avoid disappointment.

My Portal Training sessions for Managers and Supervisors

Refresher Training Sessions available for My Portal.

This would be relevant for those with responsibilities as Chief Position holders who require to input and approve information on My Portal and with particular emphasis on Absence Recording and Reporting. This will include starting and ending a period of sickness absence, updating Fit Note information, recording Return to Work Interviews, generating Formal Interviews where appropriate and other Reporting options.

David Barbour from CED and Robert Smith, Senior HR Advisor will facilitate the 6 MS Teams sessions detailed below:

- Wednesday 21 February 2024 3:00pm until 4:00pm
- Friday 1 March 2024 10:00am until 11:00am and 12noon until 1:00pm

To join the sessions please contact [Maryann Walsh from HR to register](#)

New Glasgow People Manager Workshops

All managers, supervisors and aspiring managers are invited to attend the first Glasgow People Manager workshops for 2024. These workshops are delivered by Organisational Development in partnership with the City of Glasgow College.

- **Getting Your Message Across : Delivering Effective Presentations**
Tuesday 20 February 2024
Learning Academy, 40 John Street
9.30 am until 12.30 pm

Please only reserve one space per person and note that spaces are limited. We appreciate that service delivery demands mean that you may not be able to attend after signing up, but please cancel your space as early as possible to allow someone else to attend.

If you require any further information please email OrganisationalDevelopment@glasgow.gov.uk or go to [EmployeeDevelopment/GlasgowPeopleManager](#)

Vacancies within NRS

The following job vacancies within NRS have been added to myjobscotland. If you are interested use the button below to go through to the job adverts.

- GLA11465 - Divisional Director (Development and Regeneration)
- GLA11467 - Divisional Director (Roads and Transportation)
- GLA11473 - Car Park Attendant (2 Posts)
- GLA11474 - Head of Business Support
- GLA11478 - Technical and Enforcement Officer (4 Posts)
- GLA11506 - Graduate Technician (Roads Maintenance)
- GLA11516 - Planner
- GLA11518 - Technician (Parking) (4 Posts)
- GLA11522 - Engineering Officer (Roads Maintenance)



General Interest

What other teams do and events and activities that you can join

Drumchapel Town Centre To Be Transformed After £14.98million Award

Councillors have given the final green light for the £16.5million regeneration of Glasgow's Drumchapel.

The funding will help deliver new housing and transform Drumchapel Town Centre, including a new public plaza and an improved transport network with better walking and cycling routes.

It will also include enhanced community facilities, new green space and street furniture and work to address local flooding issues.

The project's priorities emerged following extensive consultation with the community in Drumchapel.

At a meeting of the council's City Administration Committee, elected members agreed to accept the £14.98million award from the UK Government's Levelling Up Fund. The council will provide a further £1.664million in funding, bringing the total project cost to £16.644million.

An earlier round of LUF decisions gave funding approval to the Pollok Stables and Sawmill project, which is now underway in Glasgow's Pollok Country Park.

Six projects put forward by the city council, including Drumchapel, were rejected in the second round of Levelling Up funding in 2023, following a late rule change by UK Ministers disqualifying local authorities who had a project successfully funded in the first round. Drumchapel was subsequently selected in the third round.

Design teams are currently being put together by the council, and a project programme which includes further public consultation is being prepared. Public realm and road works are programmed to be on site in the Spring of 2025 and completed later that year, with works to provide new community facilities expected to begin in Spring 2025 with completion in early 2026.

Council officers will be working closely with the Department for Levelling Up, Housing and Communities' officials, updating them on project progress and delivery.

Information on the Drumchapel Town Centre project will be published on the Levelling Up Fund section on Glasgow City Council's [website](#).

The logo for the Levelling Up Fund, featuring the words "LEVELLING UP" in a bold, sans-serif font. "LEVELLING" is on the top line and "UP" is on the bottom line, with two horizontal lines flanking "UP". The text is white and set against a dark green square background with a thin white border.

LEVELLING
UP

Contact Us

If you have any information you would like to share through this fortnightly email, please click here to contact the NRS Promotions and Engagement Team

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